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Sustainability Victoria Annual Report 2019–20

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Contents

[Declaration in report of operations 1](#_Toc59624183)

[Responsible Body Declaration 1](#_Toc59624184)

[About us 2](#_Toc59624185)

[Our vision 2](#_Toc59624186)

[Our purpose 2](#_Toc59624187)

[Our strategic focus 3](#_Toc59624188)

[Message from the Chair and CEO 4](#_Toc59624189)

[Purpose and functions 6](#_Toc59624190)

[Performance summary (non-financial) 7](#_Toc59624191)

[Operating under COVID-19 7](#_Toc59624192)

[Changes to policy and planning in 2019–20 7](#_Toc59624193)

[Summary of operational performance 8](#_Toc59624194)

[Key initiatives and projects in 2019–20 11](#_Toc59624195)

[Priority One: Help Victorians act on climate change 11](#_Toc59624196)

[Priority Two: Help Victorians to use resources wisely 18](#_Toc59624197)

[Enabling delivery 24](#_Toc59624198)

[Performance reporting (financial) 28](#_Toc59624199)

[Five-year financial summary 28](#_Toc59624200)

[Current year financial review 28](#_Toc59624201)

[Governance and organisational structure 31](#_Toc59624202)

[Our Board 31](#_Toc59624203)

[Board committees 35](#_Toc59624204)

[Board Working Groups 36](#_Toc59624205)

[Organisational structure and corporate governance arrangements 37](#_Toc59624206)

[Workforce data 41](#_Toc59624207)

[Public sector values and employment principles 41](#_Toc59624208)

[Comparative workforce data 41](#_Toc59624209)

[Workforce inclusion policy 43](#_Toc59624210)

[Executive officer data 44](#_Toc59624211)

[Other disclosures 45](#_Toc59624212)

[Local Jobs First 45](#_Toc59624213)

[Reporting requirements – grants 45](#_Toc59624214)

[Government advertising expenditure 45](#_Toc59624215)

[Consultancy expenditure 46](#_Toc59624216)

[Details of consultancies (valued at less than $10,000) 48](#_Toc59624217)

[Information and Communication Technology expenditure 48](#_Toc59624218)

[Disclosure of major contracts 48](#_Toc59624219)

[Freedom of information 49](#_Toc59624220)

[Compliance with Building Act 1993 51](#_Toc59624221)

[Privacy and Data Protection Act 2014 51](#_Toc59624222)

[Competitive Neutrality Policy Victoria 51](#_Toc59624223)

[Compliance with Public Interest Disclosures Act 2012 51](#_Toc59624224)

[Compliance with DataVic Access Policy 52](#_Toc59624225)

[Annual ﬁnancial statements 53](#_Toc59624226)

[Available as a separate document 53](#_Toc59624227)

[How this report is structured 53](#_Toc59624228)

[Notes to the ﬁnancial statements 53](#_Toc59624229)

[Appendix 1: Disclosure index 54](#_Toc59624230)

[Appendix 2: Office-based environmental performance 57](#_Toc59624231)

[Appendix 3: Office-based environmental impacts 58](#_Toc59624232)

[Appendix 4: Grant allocations 64](#_Toc59624233)

[Appendix 5: Attestation for compliance with Ministerial Standing Direction 85](#_Toc59624234)

[Appendix 6: Acronyms 86](#_Toc59624235)

# Declaration in report of operations

## Responsible Body Declaration

In accordance with the *Financial Management Act 1994*, I am pleased to present Sustainability Victoria’s Annual Report for the year ending 30 June 2020.

Chairperson Signature inserted

Vicky Darling

Chairperson

Sustainability Victoria

December 2020

Acknowledgment

Sustainability Victoria acknowledges the Traditional Owners and custodians of the land upon which we live and work. We pay our respects to their Elders, past and present. We draw inspiration from their traditional care of the land, water and air and join them in protecting these for all Victorians; now and in the future.

# About us

Sustainability Victoria's (SV) statutory objective is to facilitate and promote environmental sustainability in the use of resources. Established under the *Sustainability Victoria Act 2005*, SV is a statutory authority with a Board appointed by the Minister for Environment and Climate Change.

We provide a first port-of-call for all Victorians, to inspire practical ideas and advice, and improve our environment and use resources wisely.

## Our vision

Our vision is a sustainable, thriving Victoria.

## Our purpose

Our purpose is to achieve a circular, climate resilient economy in Victoria and meet government targets in recycling and zero net emissions.

We are passionate about creating a future where waste is designed out of the system and products and materials stay in our economy for as long as possible. We are dedicated to working alongside communities to create a local, thriving lifestyle, where there are no net carbon emissions, Victorians are healthy and our economy, strong. We want everyone to enjoy a healthy environment and quality of life now, tomorrow and always.

Our goal is to become Australia’s most sustainable state by 2030, and a global leader in sustainability solutions by 2050.

## Our strategic focus

Over the past four years, we’ve been working to deliver our SV2020 strategy under two priorities:

* Priority One: Help Victorians to act on climate change
* Priority Two: Help Victorians to use resources wisely

From 2020 to 2023, we’ll be delivering our work under SV2023 with five strategic focus areas:

1. **We influence producers and regulators to retain highest product value**

We will work with Victorian businesses to find collaborative opportunities to reduce waste, increase recycling, and boost revenue by extending the lifespan of materials used in products. We will support innovation within, and across, sectors.

1. **We enable resource recovery and reuse**

We continue to provide long-term planning for waste and resource recovery infrastructure at state and regional levels, with the development of the Victorian Recycling Infrastructure Plan. The plan provides certainty for industry investment and identifies where the system can maximise recovery and reuse, while reducing harm to the environment and to community health and safety.

1. **We lead community behaviour change to reduce emissions and waste**

SV seeks to understand impacts across the entire supply chain and identify the best interventions at different levels of the system. We provide clear and engaging information to the Victorian community and work with businesses to improve the system in which Victorians make everyday decisions.

1. **We proactively identify future opportunities through data insights and system thinking**

SV collects and provides reliable data, market and behavioural insights. This information can inform sound investment, improved waste and recycling management, track Victoria’s progress to a circular economy, influence climate change and energy initiatives, and articulate Victoria’s transition to a circular, climate resilience economy.

1. **We partner with our community to achieve local solutions**

SV works with communities to deliver statewide strategies at a local level. We support communities to transition from high waste and emission livelihoods and lifestyles, to create new, sustainable business and social models. The Recycling Victoria Policy and Climate Change Framework and policies provide Victorians with the confidence to invest, and the ability to network and share resources. SV goes further, connecting them to each other and to low cost capital grants, and helping fast-track small-scale community projects.

# Message from the Chair and CEO

Sustainability Victoria (SV) empowers Victorians to live sustainably by taking action on climate change and using our precious resources wisely – to deliver a sustainable future for us all.

2019–20 was a landmark year with the launch of *Recycling Victoria – A New Economy*, the Victorian Government’s circular economy policy. Victoria has built a strong foundation for transitioning our waste industry, through funding of over $300 million for Recycling Victoria – a 10-year plan that will overhaul Victoria’s recycling sector, create 3,900 jobs and reduce waste going to landfill. More than that, it will drive fundamental change in our economy to reduce waste and make more productive use of our resources.

As a statutory agency of the Victorian Government, SV works across all levels of government, industry and communities leading the delivery of 14 Recycling Victoria programs and supporting all Victorians to contribute to achieving the *Climate Change Act 2017* target of zero net greenhouse gas emissions by 2050.

Our achievements in 2019–20 include:

**Outcomes informed by research and data**

Investment in research and timely access to market data is a core commitment of SV. This year, the Research, Development and Demonstration program invested $1.6 million and leveraged further investment of $8 million. Through SVs investment in new markets, research and development and upgraded road specifications, Victoria recycled 120,000 tonnes of glass per year into road surfacing, more than any other jurisdiction in Australia.

The Victorian Recovered Resources Market Bulletin published monthly is Australia’s most used reference for recycling commodities and up-to-date market intelligence. About 4,000 industry and government stakeholders rely on the Bulletin and its information for commodity price changes and market trends.

**A partner with industry**

Victoria is the home for national investment in new recycling infrastructure, supporting leading-edge facilities such as Australia’s most advanced plastic recycling facility at Advanced Circular Polymers. To date, through direct engagement, $100 million in private sector and local government funding has been leveraged adding 600,000 tonnes per year of recycling capacity.

**Behavioural insights to act**

With leading knowledge and expertise in behavioural insights, SV delivered three successful behaviour change programs:

* Know Your Recycling to reduce contamination in household bins was translated into six languages across TV and radio, with 700,000 Victorians accessed social media and website information. In the first month, we achieved a 2 per cent reduction in recycling contamination for soft plastics and bagged plastic bags.
* A campaign to increase awareness of the e-waste to landfill ban reached 5 million Victorians, with council-direct engagement to 45,000 residents, supporting Victorians to identify their personal e-waste and find their local transfer station for drop-off – diverting e-waste from landfill.
* From 1 November 2019, the Victorian Government banned lightweight plastic shopping bags. Our Better Bag Habits campaign achieved a total reach of 9,696,989 and increased awareness of the plastic bag ban among Victorians by 47 per cent. The campaign also resulted in a 2.6 per cent increase in declared reusable bag usage. Visit [sustainability.vic.gov.au/PlasticBags](https://www.sustainability.vic.gov.au/PlasticBags)

The popular ResourceSmart Schools program which engages with 1,400 Victorian schools and 100 early learning centres supporting our next generation to act, saved $2.8 million through energy, waste, water and biodiversity initiatives in 2019–20.Infrastructure improvements and behaviour change activities in schools saw 10.4 million kWh of renewable energy installed, reducing 12,000 tCO2-e annual greenhouse gas emissions.

The TAKE2 climate change initiative continues to grow with 6,000 people and businesses committing to take action.

[**Recycling Victoria Infrastructure Fund**](https://www.sustainability.vic.gov.au/Grants-and-funding/Recycling-Victoria-Infrastructure-Fund)

We launched the Recycling Victoria Infrastructure Fund in 2019–20, and grants will be funded in 2020–21. There is $11.5 million available for infrastructure to improve the recycling of solvents and $28 million available across three materials for infrastructure projects to improve the recycling or reprocessing of paper and cardboard, plastics and glass.

**Regional engagement**

The Local Government Energy Saver 3-year program concluded in 2020, with 22 councils engaged to install 1,539 kW of renewable energy capacity across 205 community facilities – reducing energy use, saving $816,000 a year in operating costs and reducing greenhouse gas emissions by 3,660 tCO2-e a year.

This year also saw completion of the Latrobe Valley Home Energy Upgrades program. In 2019–20, 520 upgrades were completed, reducing energy use, saving participants $250,000 on their yearly energy bills and reducing 700 tCO2-e annual greenhouse gas emissions.

**Organisational performance**

SV’s Board endorsed a new Financial Sustainability Strategy this year. The strategy is focused on disciplined financial management and growth with new and diversified revenue opportunities.

Leading by example, SV has developed and implemented a 2021 Social Procurement Strategy to leverage our purchasing power to deliver social, economic and environmental outcomes.

On 30 June 2019, we farewelled SV’s Board Chair Heather Campbell. During her leadership SV has delivered a diverse range of energy and waste programs, including the rapid establishment of Solar Victoria in 2018. Heather’s commitment to delivering the highest impact for all Victorians is an enduring legacy.

SV is looking ahead to 2020–21 with optimism and momentum to continue our reform agenda with a clear purpose and bold ambition to deliver measurable impact at scale. Partnering with all Victorians to deliver a decade of action, as together we transition to a low-carbon future.

Vicky Darling                           Claire Ferres Miles

# Purpose and functions

We are a statutory authority established under the *Sustainability Victoria Act 2005* (SV Act).Our job is to deliver programs based on strong research and engagement to turn the Victorian Government’s strategic commitments into practical outcomes.

We are responsible for delivering the Victorian Recycling Infrastructure Plan (formerly the Statewide Waste and Resource Recovery Infrastructure Plan), as well initiatives to deliver the Recycling Victoria policy as directed by the minister’s statement of expectations.

We also contribute to policy and legislative outcomes under the *Climate Change Act 2017*, Victorian Climate Change Framework, Energy Efficiency and Productivity Strategy, Renewable Energy Action Plan, the New Energy Technologies Sector Strategy, and the Recycling Industry Strategic Plan.

The SV Act defines SV’s powers, duties and functions. One of SV’s functions under this Act is to prepare a statewide infrastructure plan and assist in the preparation of regional waste and resource recovery implementation plans (see section 7). The planning responsibilities related to this function are outlined in the *Environment Protection Act 1970*, Part IX, Division 2AC, sections 50AA to 50AH.

SV is part of the Environment and Climate Change Portfolio. The responsible minister for the period 1 July 2019 to 30 June 2020 was the Hon Lily D’Ambrosio MP, Minister for Energy, Environment and Climate Change.

SV works with portfolio partners – the Department of Environment, Land, Water and Planning (DELWP) and the Environment Protection Authority (EPA).

SV also works closely with waste and resource recovery groups and other Victorian Government departments, including the Department of Treasury and Finance, the Department of Premier and Cabinet, the Department of Education and Training, the Department of Health and Human Services, the Department of Jobs, Precincts and Regions, and many other Victorian and state organisations.

Victoria is an amazing place to live. It’s up to all of us to help shape the state of the future.

# Performance summary (non-financial)

SV’s work is guided by our organisational strategy. SV2020 sets out our path for achieving a sustainable, thriving Victoria over four years under two priority areas:

* Priority One: Help Victorians act on climate change
* Priority Two: Help Victorians to use resources wisely

2019–20 was the fourth and final year of implementing SV2020.

Our business plan, the *Sustainability Victoria Annual Plan 2019–2*0 set our delivery priorities for the last year with a focus on a strong finish to 2020 and a head start on our new strategy SV2023.

Our priorities for 2019–20 were to:

* build capacity in the Victorian waste and resource recovery industry
* drive progress towards net zero emissions by 2050
* put power back in hands of Victorians
* support communities to realise their vision of a net zero emissions future
* prepare a systems-based strategy for future programs that will deliver the Victorian Government’s circular economy policy.

## Operating under COVID-19

Restrictions related to the COVID-19 pandemic affected the delivery of some of our programs in 2019–20. For example, we could no longer complete onsite energy upgrades or visit schools as part of the recruitment for ResourceSmart Schools. Program promotion was put on hold and there was less focus on the environment and climate change.

Despite these challenges, we continued to run numerous programs and campaigns to inspire individuals, households, schools, communities, businesses and local authorities to embrace sustainable practices. Programs that could not be completed in 2019–20 will be rolled over to 2020–21.

Our staff also needed to adapt to remote working and find new ways of working to continue providing expert advice and guidance in energy, materials and waste.

Our work over the years to establish a strong online presence has been particularly beneficial during this time and we have continued to connect and share with Victorians online.

## Changes to policy and planning in 2019–20

We have been developing our new organisational strategy, SV2023, and preparing to deliver requirements under [Recycling Victoria: a new economy](https://www.vic.gov.au/transforming-recycling-victoria) – the Victorian Government’s circular economy policy and 10-year action plan to deliver a cleaner, greener Victoria with less waste and pollution, better recycling, more jobs and a stronger economy.

SV is responsible for delivering the Statewide Waste and Resource Recovery Infrastructure Plan (SWRRIP) (to be re-released as the Victorian Recycling Infrastructure Plan in 2020–21).

The SWRRIP is our 30-year roadmap to improve Victoria’s waste and recycling infrastructure. It provides direction on managing Victoria’s waste, reducing the amount of materials going to landfill and addressing the changing needs of Victorians.

In 2019–20, we evaluated the effectiveness of the SWRRIP and a detailed report is due in late 2020.

In June 2019, the Victorian Auditor General’s Office (VAGO) published an audit investigating whether responsible agencies are providing strategic direction, support and effective regulation in order to maximise the recovery and reprocessing of resources from Victoria's waste streams. VAGO recommended that SV undertake a comprehensive review of the SWRRIP’s three complementary strategies:

* Victorian Organics Resource Recovery Strategy
* Victorian Market Development Strategy for Recovered Resources
* Victorian Waste Education Strategy.

SV subsequently launched  implementation and evaluation plans for all three.

VAGO’s report, *Recovering and Reprocessing Resources from Waste*, can be viewed online at [audit.vic.gov.au/report/recovering-and-reprocessing-resources-waste](https://www.audit.vic.gov.au/report/recovering-and-reprocessing-resources-waste?section=)

### Recycling Victoria

On 28 February 2020, the Victorian Government released its overarching circular economy policy, Recycling Victoria. The policy outlines the government’s direction and priorities for waste and recycling over the next ten years and provides a strategic, coordinated approach in Victoria, including in the areas of waste education, organics management and market development.

The recommendations from the VAGO audit were assessed and contributed to Victoria’s strategic direction for waste management, as detailed in Recycling Victoria. The decision was made for Recycling Victoria to supersede the SWRRIP’s three complementary strategies. The objectives set out in these strategies will guide work under Recycling Victoria as the policy builds on current programs and develops new initiatives to strengthen the sector.

The recommendations from the VAGO audit were assessed and contributed to Victoria’s strategic direction for waste management, as detailed in Recycling Victoria. The decision was made for Recycling Victoria to supersede the SWRRIP’s three complementary strategies. The objectives set out in these strategies will guide work under Recycling Victoria as the policy builds on current programs and develops new initiatives to strengthen the sector.

The SV website includes guidance documents, evaluation summaries and implementation plans which illustrate future priorities and programs in waste education, market development and organics under Recycling Victoria. These documents will reflect the context of the day, while maintaining a long-term vision that aligns with the earlier strategies.

## Summary of operational performance

This year marks the completion of the SV2020 strategy and the last year that we report against the annual targets set out in this strategy. In next year’s annual report, we will report against the targets in our new strategy, SV2023.

Table 1 lists our performance against the overarching targets set out in SV2020. We have additional yearly targets listed in the 2019–20 business plan, which are covered in the next section, *Key initiatives and projects in 2019–20*.

Table 1: Organisational performance in 2019–20 against SV2020 targets

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Organisational performance measures | Unit ofmeasure | 2015–16 baseline | 2019–20target | 2019–20actual |
| Help Victorians to act on climate change |  |  |  |  |
| A third of Victorians will recognise that climate change is a significant issue facing Victoria1  | per cent | 30% | 33%(by 2020) | 34% |
| Our programs will have helped Victoria’s households, schools and businesses save $10 million on their annual energy bills  | $ | $0 | $25,000,000 | $34,188,516 |
| The greenhouse gas abatements achieved through our programs will have increased to 240,000 tonnes CO2 Equivalent per year | t CO2-e  | 12,000 | 240,000 | 358,640 |
| We will have helped 2,000 of Victoria’s vulnerable households reduce their energy bills through sustainable housing upgrades  | number | 0 | 775 | 776 |
| Use our resources sustainably |  |  |  |  |
| We will have added enough new capacity to Victoria’s waste recycling sector to recycle almost 400,000 tonnes of waste2 | tonnes | 7,500 | 150,000 | 122,382 |
| We will have helped local governments redirect almost 100,000 tonnes of organic material from landfill  | tonnes | 20,000 | 20,000 | 43,738 |
| By 2020 we will have directly increased Victoria’s resource recovery rate by at least 2% and will have influenced an additional 2% through our work3 | per cent | 67% | 71%(by 2020) | 70%(in 2018–19) |
| Enable delivery |  |  |  |  |
| SV will have engaged with 10% of all Victorians through our online platforms  | per cent | 6% | 10% | 22% |
| 85% of all our stakeholders will have acknowledged that SV is relevant to the work their organisations perform  | per cent | 82% | 85% | 89% |
| 74% of all SV employees feel engaged with the work SV does4  | per cent | 62% | 74% | 73% |

### Notes

[1] SV did not repeat the *Victorians’ Perception of Climate Change* research in 2019–20. Although the target was met, ‘True Issues’ national tracker (strictly not comparable to the Victorian’s perceptions survey) conducted by JWS Research shows a decreasing priority of the environment and climate change as the COVID-19 pandemic turns people’s minds to other priorities such as hospitals, health and aged care, employment and the economy.

[2] The SV2020 target exceeded, but the 2019–20 Business Plan target of 150,000 tonnes additional capacity was not met. The Resource Recovery Infrastructure Fund program added 122,000 tonnes of capacity to the waste and resource recovery sector year to date. The Alex Fraser project (additional bin at their Clarinda facility) is up and running but SV is yet to receive the commissioning report. The project should add 30,000 to 64,000 tonnes of capacity.

[3] Although the target of a 71 per cent recovery rate will not be met, the rate for 2017–18 increased by 2 per cent to 70 per cent. An increase in reprocessing and reuse of aggregates, masonry and soil accounted for a significant proportion of the increase. Victoria’s recovered resources were predominantly reprocessed locally in 2017–18, with 17 per cent more materials reprocessed in local plants in Victoria than in 2016–17. Current government interventions, including SV’s infrastructure programs, should impact the rate beyond 2022.

[4] Target not achieved. The engagement index dropped to 73 per cent from 74 per cent in April. Although not a big decrease, it is significantly lower than SV’s highest score of 79 per cent in February 2019. Some fluctuation of the engagement index is understandable and expected throughout 2020. Within the April 2020 result, two questions had significant increases: staff perception of their job, and the impact of their job on others. At an organisational level, SV is addressing immediate engagement issues through transformation-related and wellbeing-support activities, and creating foundations for long-term, positive engagement scores through leadership, workplace co-design and ongoing culture change initiatives. These programs should impact the rate beyond 2022.

# Key initiatives and projects in 2019–20

## Priority One: Help Victorians act on climate change

Victoria has joined leading countries and states across the world by committing to reducing emissions and limiting global warming to under two degrees. Through the Climate Change Act, the Victorian Government is aiming for zero net GHG emissions by 2050 and is calling on all Victorians to help us achieve this goal.

The task of reaching net zero emissions by 2050 is complex. In 2019–20, we helped people choose the meaningful actions they can take in their homes, communities and businesses through the following initiatives and projects.

Strategic outcome: Victorians save on energy costs

### Reduce energy bills for Victorians

Through our many programs, we have enabled Victorians to collectively save more than $34 million dollars on their energy bills in the past year (see Table 2).

Programs helping Victorians achieve savings include ResourceSmart Schools, solar PV systems installed last year as part of Solar Victoria, Local Government Energy Saver, Community Power Hubs as well as savings achieved through our housing upgrade and business energy efficiency programs.

Table 2: Reducing energy bills for Victorian in 2019–20

|  |  |  |  |
| --- | --- | --- | --- |
| Outcome measure | 2019–20 target | 2019–20 actual | Target met |
| Annual energy bill savings of $25 million for Victorians participating in SV programs | $25 M | $34 M | ✔ |
| SV’s continued participation in the E3 program contributed to Victorians saving $300 million on their annual energy bills | $300 M | $308.5 M | ✔ |

### Increase schools acting on climate change and using their resources wisely

[ResourceSmart Schools](http://www.sustainability.vic.gov.au/schools) (RSS) is a free program offered by SV that supports Victorian schools to embed sustainability across the school facilities, community and curriculum, while saving resources and money for the school.

In 2019–20, 636 schools actively participated in the RSS program, which was below our target of 700 (Table 3). We met all other RSS program outcomes except for the biodiversity target of plants planted.

In 2019, ResourceSmart Schools collectively saved more than 10.4 million kWh in energy use, saved $2.8 million on their electricity bills and avoided more than 12,000 tonnes of greenhouse gases.

Table 3: Increasing schools acting on climate change in 2019–20

|  |  |  |  |
| --- | --- | --- | --- |
| Outcome measure | 2019–20 target | 2019–20 actual | Target met |
| 700 schools active in the ResourceSmart Schools program | 700 | 636 | ✘ |

Recruitment targets were not met for several reason:

* Funding uncertainty also created doubt in the continued services of delivery partners.
* Physical distancing and remote learning requirements for schools in Term 2.
* Restrictions on government promotion during the COVID-19 response.
* Schools stopping most of their sustainability activities at schools.

### Reduce energy use by Victorian schools, businesses, local governments and communities participating in SV programs

SV programs saved more than 51 million kWh in 2019–20, including 10.4 million kWh saved by RSS schools (Table 4).

School savings result from both infrastructure improvements and behaviour change activities in schools. So far these savings have contributed to Victorian schools saving $2.8 million off their electricity bills and avoiding over 12,000 tonnes of GHG for the 2019 calendar year.

Table 4: Reducing energy use through SV’s programs in 2019–20

|  |  |  |  |
| --- | --- | --- | --- |
| Outcome measure | 2019–20 target | 2019–20 actual | Target met |
| ResourceSmart Schools save 6 million kWh annually | 6 M kWh | 10.4 M kWh | ✔ |
| 44 million kWh saved annually by businesses, local governments and communities participating in SV programs | 44 M kWh | 51 M kWh | ✔ |

#### Test barriers to sustainable finance uptake by businesses

In early March 2020, we launched an energy upgrade tool to gather information and test barriers to accessing finance for energy efficiency and renewable energy investment. The tool is particularly targeted to small-scale organisations, including small and medium enterprises (SMEs) and not-for-profit organisations (NFPs).

NorthLink, Commerce Ballarat, the Industry Capability Network Victoria, AusVeg, the Energy Efficiency Council and the Energy Savings Industry Association all promoted the tool. One hundred SMEs have since been engaged through a number of networking activities. Thirty-seven business stakeholders who have not previously worked with us took up the offer for support and advice on energy efficiency funding. Seventeen SMEs followed up on initial discussions, collectively leading to $1 million in new projects, $200,000 in energy savings and $220,000 in incentives (mostly Victorian energy efficiency certificates).

### Increase renewable energy capacity in Victoria

In 2019–20, we met both of our targets to increase renewable energy capacity in Victoria through the two programs listed below (see Table 5).

Table 5: Increasing renewable energy capacity in Victoria in 2019–20

|  |  |  |  |
| --- | --- | --- | --- |
| Outcome measure | 2019–20 target | 2019–20 actual | Target met |
| 400 kW of renewable energy capacity added by Community Power Hub projects | 400 kWh | 850 kWh | ✔ |
| 600 kW of renewable energy capacity installed for resource constrained councils | 600 kWh | 1,539 kWh | ✔ |

### Community Power Hubs

In 2019–20, we continued to give funding and expertise to local communities to realise their renewable energy projects through our [Community Power Hubs program](https://www.sustainability.vic.gov.au/Grants-and-funding/Community-power-hubs).

In 2017, we set up three Community Power Hubs in the major regional centres of Ballarat, Bendigo and the Latrobe Valley under a two-year pilot program to bring communities together to develop locally owned and cost-effective renewable energy projects. Fifteen community energy projects were completed across the three hubs. The pilot was formally evaluated in 2019.

The evaluation found that all objectives and outcomes were achieved with significant economic, environment and social value delivered. In total, the program generated more than $14.5 million in value in the two-year pilot period. This is the equivalent to generating $13 in value for every dollar of government investment.

In 2019–20, another 15 projects were completed, adding 850 kW of renewable energy capacity across the three hubs and leveraging additional funding of $1.15 million.

### Local Government Energy Saver Program

We continued to provide funding and expertise to resource constrained local governments across regional Victoria to reduce their energy use, operational costs and GHG emissions through our [Local Government Energy Saver program](https://www.sustainability.vic.gov.au/Grants-and-funding/Local-Government-energy-saver-program).

The program helps councils to understand, prioritise and implement energy efficiency and renewable energy upgrades on existing buildings and facilities. Eligible councils could apply for grant funding for energy audits and upgrades, and all Victorian councils can access our capacity building resources.

Energy efficiency upgrades to council-owned community facilities such as kindergartens, leisure centres and community halls are an effective way to reduce carbon emissions and save resources.

In 2019–20, 22 councils participated in this program, installing 1,539 kW of renewable energy capacity across 205 community facilities.

These solar arrays enable resource constrained communities to act on climate change, in councils the with highest per capita operating costs and highest indices of social and economic disadvantage.

They will provide cost savings of over $800,000 a year and equitable access to the energy transition for communities that need it most. The projects will provide over 3,600 tCO2-e in yearly greenhouse gas emission reductions for the communities.

To build further capability in climate change concepts, we also delivered a number of training workshops and webinars to 1,344 participants.

### Improve energy efficiency performance of commercial buildings

Under our [Better Commercial Buildings program](https://www.sustainability.vic.gov.au/betterbuildings), we further supported Victorian businesses by funding 50 commercial buildings to audit their energy and retrofit buildings to improve their National Australian Built Environment Rating System (NABERS) rating by an average of 1 star. More than two-thirds of these buildings (37) to date have successfully completed their retrofits. The delivery of the outcomes was delayed approximately three months due to covid-19. Grant recipient resources were stretched during this period dealing with changing response measures that considerably delayed completed reports. Program targets are expected to be met in September 2020. Informal program learnings are currently informing climate change state budget bids and Commonwealth policies.

Table 6: Improving energy efficiency in commercial buildings in 2019–20

|  |  |  |  |
| --- | --- | --- | --- |
| Outcome measure | 2019–20 target | 2019–20 actual | Target met |
| 50 commercial buildings improved their average NABERS rating by 1 star | 50 | 37 | ✘ |

Also in the building space, we began research and analysis for DELWP to inform Victorian input into developing strengthened energy efficiency standards for the 2022 edition of the National Construction Code (Australia’s performance-based building and plumbing code).

### Increase supply of Zero Net Carbon homes by volume home builders

SV is running the [Zero Net Carbon (ZNC) Homes pilot program](https://www.sustainability.vic.gov.au/zeronetcarbonhomes) to develop sustainably designed residential homes in Victoria and provide technical and marketing expertise to builders to facilitate the development, marketing and sales of such homes.

In 2019–20, 13 (ZNC) homes were completed and 10 passed as-built verification – an independent quality assurance test that evaluates the energy efficiency of a home after it is built and checks that it meets ZNC standards. Another 15 homes are under construction.

In addition, Metricon sold 13 ZNC homes and SJD 29 ZNC homes. Stockland has agreed with SJD to build a ZNC home in the Minta estate and is investigating the possible inclusion of 10 new townhouses in the third stage of their Orion estate development in Melbourne’s west.

5 of the homes built were display homes.

Table 7: Increasing supply of ZNC homes in 2019–20

|  |  |  |  |
| --- | --- | --- | --- |
| Outcome measure  | 2019–20 target | 2019–20 actual | Target met |
| Two Zero Net Carbon display homes completed | 2 | 5 | ✔ |

### Strategic outcome: Net zero emissions

SV supports communities (including local governments, business and community organisations) to realise their vision of net zero emissions which contribute to the state’s emission reduction targets.

In 2019–20, 125,901 TAKE2 actions were committed to by individuals, community and business. The actions committed to by Victorians could reduce greenhouse emissions by over 2 million tCO2-e if implemented.

Table 8: Reducing Victorian greenhouse gas emissions in 2019–20

|  |  |  |  |
| --- | --- | --- | --- |
| Outcome measure | 2019–20 target(tCO2-e) | 2019–20 actual(tCO2-e) | Target met |
| SV programs reduced greenhouse gas emissions by 240,000 tCO2-e | 240,000  | 358,640 | ✔ |
| Actions facilitated by SV through the TAKE2 network since 2018 contributes to reducing greenhouse gas emissions by a cumulative 2 million tCO2-e annually, once fully implemented | 2 M | 2 M | ✔ |
| SV’s continued participation in the E3 program helps Victorians reduce yearly greenhouse gas emissions by 1.5 million tCO2-e | 1.5 M | 1.63 M | ✔ |

Strategic outcome: Sustainable housing upgrades reduce energy bills for Victorian low-income and health-affected households

In 2019–20, we completed upgrades at 776 homes, meeting our target of 755 (see Table 9), but we fell short of our SV2020 target of 2,000 homes – 513 upgrades under the Healthy Homes program will completed in 2020–21 (see below).

Table 9: Housing energy upgrades in 2019–20

|  |  |  |  |
| --- | --- | --- | --- |
| Outcome measure  | 2019–20 target | 2019–20 actual | Target met |
| 775 low-income and health-affected households received home energy upgrades | 775 | 776 | ✔ |

#### Latrobe Valley Home Energy Upgrades

The Latrobe Valley Home Energy Upgrades program successfully delivered energy efficiency upgrades to 1,000 householders in the Latrobe City, Wellington and Baw Baw council areas. Upgrades included replacing older fixed appliances, improving insulation and installing solar PV systems or heat pump water heaters.

In 2019–20, we completed the last 520 upgrades saving participants $250,000 on their yearly energy bills and reducing greenhouse emissions by almost 700 tCO2-e every year.

#### Healthy Homes

The [Victorian Healthy Homes Program](https://www.sustainability.vic.gov.au/Grants-and-funding/Victorian-Healthy-Homes-Program) provides free home energy upgrades to up to 1,000 Victorians who live with complex healthcare needs and have low incomes in Melbourne's western suburbs and the Goulburn Valley.

Recruitment of eligible households began in January 2018 and was completed in March 2020. In 2019–20, we upgraded 256 homes, taking the total number of home upgrades to 487 over the life of the program and saving participants more than $60,000 on their energy bills.

The final 513 upgrades will be done in 2020–21, due to early complexities in project delivery and the impact of government-wide suspensions of home energy upgrade programs under COVID-19 restrictions. We will continue to deliver this program when permitted under government restrictions.

We completed 564 energy efficiency audits and surveyed 621 households on the health benefits of energy efficiency. Data and results from the study conducted as part of this program was shared with other agencies and stakeholders to inform policy development and program delivery on energy efficiency, thermal comfort and health-related impacts.

Strategic outcome: Victorians recognise that climate change is a significant issue facing Victoria

[TAKE2](https://www.sustainability.vic.gov.au/campaigns/take2) is Victoria’s collective climate change action to support Victoria to reach net zero greenhouse gas emissions by 2050. We have hosted the Victorian Government’s TAKE2 voluntary pledge program since June 2016.

'Working together, we pledge to play our part and take action on climate change for Victoria, our country and our planet.' The TAKE2 pledge

In 2019–20, 125,901 TAKE2 actions were committed to by individuals, community and business. The actions committed to by Victorians could reduce greenhouse emissions by over 2 million tCO2-e if implemented.

To retain the network of nearly 1,200 TAKE2 organisations, SV is seeking a pathway that will engage the network in delivering Recycling Victoria programs, and the integrated place-based delivery of the transition to net zero emissions across Victoria.

Table 10: Recognising climate change as a significant issue in 2019–20

|  |  |  |  |
| --- | --- | --- | --- |
| Outcome measure  | 2019–20 target | 2019–20 actual | Target met |
| 33% of the Victorian population ranked climate change in the top 3 issues of importance | 33% | 34% | ✔ |
| 1,200 organisations in the TAKE2 network | 1,200 | 1,196 | ✘ |
| Individuals, communities and businesses committed to 115,000 TAKE2 actions | 115,000 | 125,091 | ✔ |

## Priority Two: Help Victorians to use resources wisely

A growing Victoria has to minimise waste and actively recover its finite resources. Doing this will create more sustainable communities and maintain our reputation as one of the best places in the world to live.

Our state's waste generation rate per person has remained relatively stable for the past 10 years, but our population is growing fast and our systems must be ready to face these challenges. The Victorian Government’s circular economy policy will guide the next steps across Victoria to encourage people towards conscious consumption and manufacturers towards product stewardship.

Strategic outcome: Improved resource recovery rate in Victoria

We support Victoria’s industries towards greater capacity for recycling and building market confidence in recycled products. We support research, development and demonstration projects to increase the quantity of recycled products being sold in Victoria.

### Increase Victorian resource recovery rate

The recovery rate target of 71 per cent will not be met this year, but we did see a 2 per cent increase in 2017–18 from 67 to 69 per cent. Current interventions by government (including our infrastructure programs) should increase the rate beyond 2022.

Table 11: Increasing the Victorian resource recovery rate in 2019–20

|  |  |  |  |
| --- | --- | --- | --- |
|  Outcome measure | 2019–20 target | 2019–20 actual | Target met |
| SV’s programs increased Victoria’s resource recovery rate by 2%  | 71% | 69% | ✘ |

### Improve access to e-waste collection facilities

The Victorian Government’s e-waste ban from landfill which came into force on 1 July 2019. We funded 70 e-waste infrastructure upgrades at transfer stations in 2019–20 and 57 e-waste hubs were also installed.

The remaining sites are scheduled for completion progressively to June 2022. Once complete, these sheds and hubs will improve recovery of valuable resources from e-waste and provide 98 per cent reasonable access to e-waste disposal facilities across metropolitan and regional Victoria when complete.

We also launched an e-waste awareness campaign. We found that Victorians who became aware of our campaign were more likely to stop putting e-waste in the landfill bin.

Table 12: Improved access to e-waste collection facilities in 2019–20

|  |  |  |  |
| --- | --- | --- | --- |
| Outcome measure  | 2019–20 target | 2019–20 actual | Target met |
| No. of new or upgraded e-waste facilities | 50 | 70 | ✔ |
| Increase in awareness of e-waste and how to dispose of it by 25% (percentage campaign recall) | 8% | 13% | ✔ |

### Improve Victorians’ awareness of correct recycling and plastic bag behaviours

From 1 November 2019, the Victorian Government banned lightweight plastic shopping bags. Our [Better Bag Habits](https://www.sustainability.vic.gov.au/PlasticBags) campaign achieved a total reach of almost 10 million , far above our target of 1 million. We managed to increase awareness of the plastic bag ban among Victorians by 47 per cent. The campaign also resulted in a 2.6 per cent increase in declared reusable bag usage.

Table 13: Reach of recycling and plastic bag focused behaviour programs in 2019–20

|  |  |  |  |
| --- | --- | --- | --- |
| Outcome measure  | 2019–20 target | 2019–20 actual | Target met |
| Recycling and plastic bag focused behaviour programs collectively reached 1 million Victorians | 1.0 M | 10.4 M\* | ✔ |

\*Result reported is total reach for SV campaigns in 2019-20, not unique reach.

The Know Your Recycling campaign to reduce contamination in household bins was translated into six languages across TV and radio. Around 700,000 Victorians accessed social media and information on the [recycling.vic.gov.au](https://www.recycling.vic.gov.au/) campaign website. In the first month, we achieved a 2 per cent reduction in recycling contamination for soft plastics and bagged plastic bags.

Increase uptake of recycled materials

We achieved two out of three targets under this outcome as shown in Table 14.

Table 14: Increasing uptake of recycled materials in 2019–20

|  |  |  |  |
| --- | --- | --- | --- |
| Outcome measure  | 2019–20 target | 2019–20 actual | Target met |
| SV invested $1.2 million into innovative research development and demonstration projects that address barriers to the increased uptake of recycled materials | 1.2 M | 1.6 M | ✔ |
| SV supported the commercialisation or demonstration of 2 Research Development and Demonstration projects on products with recycled content | 2 | 2 | ✔ |
| Technical expertise and data provided to at least 2 government projects leading to the purchase of recycled products or materials | 2 | 0 | ✘ |

In 2019–20, almost $1.6 million was invested and almost $8 million leveraged in innovative research design and development (RD&D) projects targeting different priority materials across various sectors. Projects included:

* researching new methods of chemical recycling (Deakin)
* increasing the volume of recycled content in road construction (ARRB)
* new backfill material to support installation of water infrastructure (Victoria University).

Two successful Round 1 projects included 200 Duratrack railway sleepers installed at Richmond train station (with further trail sites being selected) and a footpath made from a recycled glass and plastic mix. Both demonstrations are currently being monitored and evaluated.

An asphalt containing recycled content is now commercially available from Downer after an RD&D project that started in 2018. The asphalt is made from toner cartridges (Planet Ark) and plastic bags (Red Group). RMIT and Boral are set to install a rubber and plastic in concrete mix in late July 2020.

We did not achieve our target of supporting two government projects to purchase recycled content or products in 2019–20. Ecologiq was set up in the Major Transport Infrastructure Authority in late 2019, and responsibility for increasing the use and reuse of recycled materials via the Government’s Big Build projects now sits with Ecologiq.

### Reduce toxic chemicals going into landfill

The Household Chemical Collection Program saw 5,026 householders safely dispose of 95 tonnes of toxic household chemicals in 27 [Detox Your Home](https://www.sustainability.vic.gov.au/detoxyourhome) mobile collections in
2019–20. Six events did not proceed due to COVID-19. A further 163 tonnes were collected at household chemical collection permanent drop-off sites.

Table 15: Reducing toxic chemicals going into landfill in 2019–20

|  |  |  |  |
| --- | --- | --- | --- |
| Outcome measure | 2019–20 target | 2019–20 actual | Target met |
| 5,000 Victorians disposed of their toxic household chemicals via Detox Your Home chemical collection events across Victoria | 5,000 | 5,025 | ✔ |

### Health sector waste

The Department of Health and Human Services, SV and the Australian Nurse and Midwifery Federation partnered on a project to assess opportunities for waste reduction in the public health sector and deliver interventions to increase recovery and reduce waste generation. A total of 48 health organisations participated in behaviour change to improve sustainability.

### Help local governments and the community to address litter

Thirteen organisations (waste and resource recovery groups and councils with litter projects) are now using a consistent data collection methodology (DumpIn Data App, Let’s Strain the Drains, Regional Litter Plan and LitterWatch).

The Let's Strain the Drains project was successfully delivered with all seven cycles completed, 93 volunteers engaged, a sold-out online showcase of data and four social media videos. SV launched the first promotional video online with an additional three shorter social media videos to follow.

Strategic outcome: Victoria’s waste and resource recovery sector has the capacity to meet the needs of a growing Victoria

The Resource Recovery Infrastructure Fund added 122,000 tonnes of additional recycling and resource recovery infrastructure capacity to the waste and resource recovery sector year to date.

The Alex Fraser project (additive bin at their Clarinda facility) is up and running, with the project expected to add about 60,000 tonnes of capacity. We did not get the commissioning report before 30 June 2020, leaving us slightly below our 2019–20 target (Table 16).

In 2019–20, we awarded $6 million in funding for 28 resource recovery infrastructure projects. The funding invested leveraged further investment of $14 million, which was $9 million short of our target (Table 16).

Table 16: Increasing capacity in Victoria’s waste and resource recovery sector in 2019-20

|  |  |  |  |
| --- | --- | --- | --- |
| Outcome measure  | 2019–20 target | 2019–20 actual | Target met |
| An additional 150,000 tonnes of capacity added to the waste and resource recovery sector | 150,000 | 122,000 | ✘ |
| $7 million of SV investment leveraged an additional $23 million infrastructure investment by the waste and resource recovery sector | $7 M | $6 M | ✘ |
| $23 M | $14 M | ✘ |

###

**Transitioning to a low carbon economy**

The Bioenergy Infrastructure Fund supports projects that use bioenergy technologies to recover and reprocess organic waste from commercial, industrial and municipal sources. Four grants were awarded in 2019–20, with projects to be completed by October 2020.

The Bioenergy Infrastructure Fund is the second round of funding from the Waste to Energy Infrastructure Fund which is supporting investment in waste-to-energy technologies that will assist Victoria in achieving the transition to a low carbon economy by reducing greenhouse gas emissions and diverting waste from landfill.

Visit [sustainability.vic.gov.au/Grants-and-funding/Bioenergy-infrastructure-fund-grants](https://www.sustainability.vic.gov.au/Grants-and-funding/Bioenergy-infrastructure-fund-grants)

Strategic outcome: Zero organic material goes to landfill

Work in this space was impacted by COVID-19 restrictions, particularly our ongoing work to reduce food waste with hospitality businesses under the Love Food Hate Waste (LFHW) business program (Table 17). Program promotion was put on hold, although businesses continue to sign up online. Large closures of hospitality businesses due to COVID-19 will further impact the progress of this target and make it inappropriate for SV to promote the program.

The planned launch of the [Love a List Challenge](https://www.sustainability.vic.gov.au/campaigns/love-Food-Hate-Waste/love-a-list) campaign in June 2020 was also delayed due to COVID-19. Despite little promotion, Love a List received 408 sign-ups in 2019–20. On average, participants save $50 or more during the challenge, 87 per cent report wasting less food and 50 per cent stick to the new behaviour after the four-week challenge.

We funded two projects to increase recovery of organic waste for beneficial uses in 2019–10:

* Western Composting – Shepparton Organics Resource Recovery Facility (SORRF)
* Wangaratta Regional Organics Processing Plant.

These two plants have added 26,000 tonnes in additional capacity for organic waste – well above our target of 10,000 tonnes.

Two councils implemented a new or improved food and garden organics (FOGO) collection system. Campaspe Shire Council introduced a household FOGO Collection and expanded existing garden collections to include food. Macedon Ranges Shire Council introduced a food organics and garden organics kerbside waste collection service.

Table 17: Reducing organics going to landfill in 2019–20

|  |  |  |  |
| --- | --- | --- | --- |
| Outcome measure | 2019–20 target | 2019–20 actual | Target met |
| Local government diverted 20,000 t of organics from landfill | 20,000 t | 43,738 t | ✔ |
| Two councils implemented a new or improved food organics collection systems with funding and support from SV | 2 | 2 | ✔ |
| 50% of households applied food waste reduction behaviours at home | 50% | 0% | ✘ |
| 200 hospitality businesses reduced food waste through participation in the LFHW program | 200 | 68 | ✘ |
| 10,000 tonnes of capacity added to increase recovery of organic waste for beneficial uses | 10,000 t | 26,000 t | ✔ |

### Realise opportunities to address food waste across the supply chain

SV is leading national research projects on consumer food waste reduction. In 2019–20, we began developing an SV-led roadmap to halve food waste by 2030 and completed a retail report on waste in hospitality and food.

We engaged 131 stakeholders in developing the food roadmap and identified and assessed 45 interventions for their impact in reducing and managing food waste.

### Other activities

#### Hazardous waste planning

SV plays a role in planning for hazardous waste infrastructure and providing timely data and information on waste and waste infrastructure. In 2019–20, we completed a draft Hazardous Waste Infrastructure Plan and a Strategic Data Improvement Plan to give government evidence to plan infrastructure to protect public health and environment and maximise higher-order recovery for hazardous waste in Victoria. We also completed a kerbside reform analysis for household chemical collection systems and recommendations report.

#### Collect and report on crucial data trends so government and industry can make informed investments

In 2019–20, SV fulfilled its role as custodian of statewide waste data to meet industry needs and state requirements for a waste data system and expansion of data measures to capture circular economy metrics.

A data roadmap plan was successfully completed with 100 per cent confidence from the reference group that the data roadmap will improve statewide waste data.

SV distributed 10 Recovered Resources Market Bulletins. These reports gave an up-to-date picture of the health of resource recovery markets, ongoing challenges and opportunities in the sector, and details of actions taken to improve the resilience and recovery performance of kerbside recycling.

## Enabling delivery

At SV, we recognise that if we want to ignite change in Victoria to transition to a net zero emissions and circular economy, it begins with harnessing and developing the full potential of our people.

We encourage SVers to bring their full and authentic selves to work, to be passionate about making a difference for the environment, surrounded by knowledgeable peers and supported to be agile through flexible working conditions and strong technology. We drive a constructive culture of continuous learning, agility and leadership. At SV, we encourage our staff to deliver amazing work, develop their knowledge and skills, and to take strong sustainability principles with them to all their future workplaces.

Over the past 12 months, we have helped staff collaborate, explore and create impact towards the state of the future.

Strategic outcome: Our people have a deep understanding of the Victorian community and are empowered to lead the transition to the State of the Future

### Increase engagement with Victorians through our various online platforms

In June 2020, traffic to the SV website increased. The *Know Your Recycling* website was the number one source of traffic for this month helping us to exceed our target for the year by nearly double.

We have close to 80,000 social media followers. We exceeded our target by more than 9,000, despite the communication challenges of COVID-19.

Table 18: Increasing online engagement in 2019–20

|  |  |  |  |
| --- | --- | --- | --- |
| Outcome measure  | 2019–20 target | 2019–20 actual | Target met |
| SV engages with 10% of Victorians through our various online platforms | 10% | 22% | ✔ |
| SV has 70,000 social media followers | 70,000 | 79,938 | ✔ |

### Increase staff engagement with the work SV does

The April 2020 staff engagement score was 73 per cent, which is 1 per cent below our target (Table 19). This score may have been influenced by the start of the COVID-19 pandemic, requiring all employees to work from home and adjust to organisational change.

We prioritised defining and delivering learning and development solutions to address immediate organisational needs, such as mental health and wellbeing. This strongly aligned with our future-focused outputs of desired culture and behaviours in SV.

We launched the Mental Health Action Plan to address ongoing challenges in maintaining staff and leaders’ mental health, psychological safety and wellbeing while managing remote teams. Initiatives included over 17 separate sessions deployed from April 2020 that were set to empower leaders with strategies to support staff during the pandemic and provide them with multiple wellbeing offerings.

Professional development continued with re-launching Empowering Conversations. Continuous development for leaders included targeted one-on-one support through the employee assistance program and Converge International Career Assist services as well as individualised coaching and mentoring packages.

We launched two new SharePoint sites: Career Development and Transition to support staff through an intensive recruitment period.

We launched a series called Culture Jam Sessions and interactive workshops based on Gallup Strengths to support ongoing personal development, self-insight, building new teams, career transition and preparing for capability-based collaboration.

Table 19: Employee engagement in 2019–20

|  |  |  |  |
| --- | --- | --- | --- |
| Outcome measure  | 2019–20 target | 2019–20 actual | Target met |
| 74% of SV employees feel engaged with the work SV does | 74% | 73% | ✘ |

### Increase SV staff behaviour change capability

We developed an online toolbox of resources for staff to incorporate best practice behaviour change approaches into program design and delivery.

We gave advice to more than 30 projects and teams on applying a behavioural insights approach to their programs and projects.

More than 90 per cent of SV staff attended behaviour change trainings in 2019–20. Twenty staff also attended SV’s inaugural seven-week behaviour change bootcamp, giving them a much deeper insight into the behaviour change process.

Table 20: Introductory behaviour change training in 2019–20

|  |  |  |  |
| --- | --- | --- | --- |
| Outcome measure  | 2019–20 target | 2019–20 actual | Target met |
| 60% of staff complete introductory behaviour change training | 60% | 90% | ✔ |

### Other activities

#### Risk capability

Since March 2020, we’ve held monthly risk inductions for new starters and existing staff. A total of 22 staff attended these inductions, bringing the total number of risk-trained staff to 95 – about 63 per cent of our workforce.

The risk team successfully released the Risks and Opportunities Toolbox to all staff, which will help staff to find appropriate risk resources. Risk workshops were also held for Recycling Victoria project teams. The long-term risk strategy was endorsed by the Board in June 2020.

#### Research and knowledge

We held internal research showcases to increase staff sharing of knowledge across the organisation and beyond.

SV’s partnership with BehaviourWorks Australia continued, with joint research work undertaken on a range of programs, including the Waste Research Collaboration Project. This research project focused on three waste topics, with collaboration across New South Wales and Victoria, comprising all levels of government (multiple councils, state and Australian government departments and agencies).

A vast amount of work was done by SV to increase organisational knowledge in circular economy, bringing more research and information together to enable us to speak in confidence to others about circular economy. This provided a great knowledge bank that was leveraged in development of the new Recycling Victoria policy.

#### Social Procurement Strategy

SV developed and implemented a Social Procurement Strategy to harness our spending power to deliver social and sustainable outcomes.

We started implementing a technology solution to manage our grant programs resulting in increased efficiency, stakeholder experience, security and probity.

#### IT capability

Our IT capability was enhanced in 2019–20 by:

* restructuring the IT team to deliver our IT strategy
* reappointing our incumbent IT services provider to a new three-year managed services contract
* facilitating remote working for all staff as part of the COVID-19 response
* uplifting our security posture through multi-factor authentication.

We built, implemented and trained delegates on a new finance system to provide greater reporting and analytical capability, which went live on 1 July 2020.

#### Working with DELWP

We enhanced and continued to build on our relationship with DELWP by providing resource support for establishing the new DELWP Portfolio Management Office.

#### Operational emissions

In response to the COVID-19 pandemic, the Victorian Government mandated the closure of non-essential services and to mobilise office workers to work from home, which affected our operational emissions. Overall emissions for 2019–20 showed a 28 per cent decrease compared to the average emissions from 2015–16 to 2018–19:

* Floor-only electricity use emissions decreased by 21 per cent
* Floor-only water use emissions decreased by 42 per cent
* Floor-only waste emissions decreased by 61 per cent
* Flight emissions reduced by 69 per cent compared to the corresponding emissions in 2018–19

Before the pandemic, there was a generally upward trend in SV’s electricity usage, which is one of SV’s largest contributing elements to its GHG inventory. Despite this, there was a generally downward trend in emissions associated with electricity use, due to decreasing emissions factors over time.

Scope 2 emissions, air travel and staff commuting are the largest contributors to SV’s emissions inventory. As these categories were all directly affected by the operational changes in working from home, this led to a substantial decrease in overall emissions.

#### Put the customer first

The annual stakeholder research survey was completed in November 2019 and SV’s relevance rating increased from 87 to 89 per cent. This survey will now be conducted biannually, with the next survey to be completed in 2020–21. We will report the November 2019 figure in our SV2020 evaluation.

# Performance reporting (financial)

## Five-year financial summary

Table 21 outlines our five-year financial summary and current year financial review.

Table 21: Five-year financial summary and current year financial review

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | 2020$’000 | 2019 $'000 | 2018 $'000 | 2017 $'000 | 2016 $'000 |
| Income from Government | 48,084  |  166,377  |  40,591  |  33,778  |  30,132  |
| Total income from transactions |  51,877  |  170,768  |  43,898  |  36,661  |  32,695  |
| Total expenses from transactions |  (58,116) |  (153,560) |  (40,645) |  (32,881) |  (33,480) |
| Net result from transactions |  (6,238) |  17,208  |  3,248  |  3,780  |  (785) |
| Net result for the period |  (6,223) |  16,993  |  3,170  |  4,056  |  (934) |
| Net cashflow from operating activities | (20,779) |  38,591  |  4,099  |  6,363  |  (6,485) |
| Total assets | 52,614  |  84,214  |  36,372  |  32,676  |  28,319  |
| Total liabilities | 33,527 |  35,949  |  5,100  |  4,574  |  4,273  |

## Current year financial review

### Overview

The Victorian Government considers the net result from transactions to be the appropriate measure of financial management that can be directly attributed to government policy. This measure excludes the effects of revaluations (holding gains or losses) arising from changes in market prices and other changes in the volume of assets shown under ‘other economic flows’ on the comprehensive operating statement, which are outside the control of the agency.

The 2019–20 financial year results include the effect of implementation of the new accounting standards: AASB 15 Revenue from Contracts with Customers and AASB 16 Leases.

In accordance with AASB 15, SV’s 2019–20 opening balances were adjusted to write back $22.9 million in revenue which had been recognised in prior years in accordance with the previous revenue standard. This resulted in a decrease in equity of $22.9 million and an increase in the liability for unearned revenue. This revenue will be recognised in current and future years in line with AASB 15. Revenue will be recognised as specific performance obligations in contracts are met, which will result in revenue being recognised more evenly throughout the life of contracts instead of when large milestone payments are received.

In accordance with AASB 16, the lease of SV’s office premises has been brought onto the balance sheet as at 1 July 2019. The carrying value for the right-of-use asset at 30 June 2020 is $1.4 million.

Operation of the Solar Homes Rebate program was transferred to DELWP in 2019–20 with SV recording a net result of a deficit of $3.1 million during the final months of operation. This transfer represents the majority of material movements in both the Comprehensive Operating Statement and the Balance Sheet as compared to the prior year.

### Financial performance and business review

In 2019–20, SV recorded a net result from transactions of a deficit of $6.2 million, which is a decrease of $23.4 million compared to 2018–19. Income from transactions decreased by $119 million (69 per cent) and total expenses from transactions decreased $95 million (62 per cent).

Total income of $51.9 million has decreased materially due to the transfer of the Solar Homes Rebate program. During 2018–19, $101.3 million in income was received for this project. Total expenditure has decreased to $58 million, again largely due to the reduction in Solar Homes Rebate expenditure which reduced from $98.1 million in 2018–19 to $3.2 million in 2019–20.

### Financial position – balance sheet

Total assets decreased by $31.6 million, with $23.9 million represented by the transfer of the Solar Homes Rebate program. Total liabilities decreased by $2.4 million compared to the prior year. The material movement in liabilities represented the transfer out of $20.7 million in relation to Solar Homes Rebate program and an increase of $26.6 million from the recognition of unearned revenue in respect of the implementation of AASB 15 in 2019–20.

### Cash flows

SV has in place a Financial Sustainability Strategy which seeks to ensure the organisation’s financial sustainability and maintain an adequate financial buffer in the out years.

In 2019–20, SV maintained a working capital level of $5.5 million to ensure the organisation was able to meet its financial commitments.

Tied funding is funding received from government or third parties, for the implementation of specific projects. Other funding includes our landfill levy distribution, with investment decisions made by the SV management and Board.

### Significant changes in financial position

The implementation of AASB 15 significantly impacted the way that SV recognises revenue from contracts, including funding from the Sustainability Fund. Where milestone payments were previously recognised on receipt, now significant revenue is deferred to a liability account to recognise as and when performance obligations are met. This has delayed revenue recognition for 2019–20 in comparison to previous years which has contributed to SV recording a deficit the year ending 30 June 2020.

SV’s deficit of $6.2 million in 2019–20 includes the deficit of $3.1 million from the final months of operation for the Solar Homes Rebate program. Income to cover this program was recognised in the 2018–19 financial year and the final expenditure was incurred in 2019–20 financial year.

The Victorian Government announced a mandate and imposed Stage 3 restrictions on the community in response to the coronavirus (COVID-19) pandemic. This has had an impact on the operating and economic environment for SV such as establishing remote working environments for employees and associated wellbeing initiatives and some programs being paused during the period due to delivery risks.

Management have considered the impacts of COVID-19 on the judgements and assumptions applied to accounting policies, estimates that may result in a decline of the carrying amounts for assets and liabilities. The impacts and assessments have been considered on assets and liabilities and have been determined as not being material. Additional financial impacts have been considered on revenue and expense items in line with the government’s announcements and these have also been determined as not being material.

### Significant changes or factors affecting performance

On 23 March 2020, SV staff were directed to work from home in response to COVID-19 and following the Victoria Government's directive to impose Stage 3 restrictions. The new remote working environment did not impact staff performance.

### Capital projects

In 2019–20, SV did not have any capital projects with a total estimated investment of $10 million or more.

### Disclosure of grants and transfer payments

Please refer to Appendix 4.

### Subsequent events

The State of Victoria introduced more restrictions post balancing date in response to the ‘second wave’ of the Coronavirus pandemic. The measures implemented included stricter limitations on the operation of businesses in Victoria. SV has assessed that these restrictions are likely to have a financial impact in the 2020–21 financial year, however these impacts are unable to be reliably measured and are not expected to be material.

# Governance and organisational structure

## Our Board

The Board met 11 times during 2019–20. The attendance of individual members is set out in Table 22.

Table 22: Board attendance in 2019–20

|  |  |  |
| --- | --- | --- |
| Member | Meetings attended | Number eligible to attend |
| Heather Campbell (Chairperson) | 11 | 11 |
| Sarah Clarke (Deputy Chairperson) | 7 | 11 |
| Peter Castellas | 10 | 11 |
| Vicky Darling | 9 | 11 |
| Megan Flynn | 7 | 11 |
| Judith Harris | 11 | 11 |
| Jennifer Lauber Patterson | 8 | 9 |
| Kerry Osborne | 11 | 11 |
| Neil Pharaoh | 10 | 11 |

The *Sustainability Victoria Act 2005* allows for the Minister for Energy, Environment and Climate Change to appoint seven to nine non-executive members to the SV Board. In appointing members to oversee SV’s strategy and functions, the Minister considers their skills, experience and knowledge.

To meet its responsibility for good governance and effective leadership, the Board:

* sets our strategic direction, objectives and performance targets
* selects the CEO
* monitors operational and financial performance
* oversees compliance with laws, regulations and other obligations
* sets and monitors internal controls to manage risks
* ensures good conduct and stakeholder relationships
* manages and monitors board and committee conduct and performance.

In 2019–20, the Board continued its focus on setting the future direction for SV, including appointing new CEO Claire Ferres Miles on 13 November 2019.

On 1 July 2019, the Minister for Energy Environment and Climate Change appointed Neil Pharaoh to the Board, replacing Kane Thornton. Megan Flynn was reappointed for a further four-year term.

Heather Campbell resigned from her position as Chairperson after more than four years leading the Board. During her term Ms Campbell led the Board through a period of significant change, including establishing Solar Victoria and responsibility for delivering key components of the Recycling Victoria policy. On 19 May 2020, Jennifer Lauber Patterson submitted her resignation.

The Recycling Victoria policy marks a new phase for the Board, which now has strategic and financial oversight of a raft of programs designed to transform the Victorian economy by reducing waste, increasing recycling and creating more value from resources.

Since April, the Board has taken oversight of SV’s response to the COVID-19 pandemic, in particular the measures taken to ensure staff’s ongoing health and wellbeing.

### Board members

#### Heather Campbell, Chairperson (until 30 June 2020)

Heather Campbell has more than 25 years of experience leading the management of environmental and sustainability issues and brings experience of conservation, waste minimisation and energy efficiency.

Currently the CEO of Bush Heritage Australia, Heather was the CEO of Landcare Australia and held executive and senior managerial roles with Amcor, CSIRO, Federation Centres, Ridley AgriProducts and Cheetham Salt.

Heather also has extensive experience as a board director and advisory committee member across government, education and the not-for-profit sector. Until concluding her term as Chairperson on 30 June 2020, Heather was a member of the Board’s People Culture and Remuneration Committee and attended the Audit Risk and Finance Committee as an observer.

#### Sarah Clarke, Deputy Chairperson

Sarah leads Mirvac’s highly regarded Environmental, Social and Corporate Governance (ESG) group and sustainability strategy, *This Changes Everything*, and is also deputy chair of Mirvac Energy.

Sarah has deep public affairs and sustainability experience across multiple sectors, industries, and jurisdictions, including federal and state government, top 20 ASX, and not-for-profit (as a non-executive director), in oil and gas, public transport, and social policy, across Australia and internationally.

Sarah received a Master of Arts (Professional & Applied Ethics) from the University of Melbourne, is a graduate of the Prince of Wales Business & Sustainability Leadership course from the University of Cambridge, and holds a Bachelor of Arts (Hons, English) from James Cook University. Sarah is a member of the Board’s People Culture and Remuneration Committee.

#### Peter Castellas

Peter Castellas has more than 20 years’ experience in environment and sustainability. He is the chief executive of Tasman Environmental Markets. Peter is also director at Clean Technology Australasia and a member of the Queensland Climate Advisory Council. From 2013 to 2018, Peter was the chief executive of the Carbon Market Institute, assisting Australian businesses in meeting the challenges and opportunities in transitioning to a low-carbon economy. Other previous roles include director of sustainability, carbon and cleantech at Deloitte Touche Tohmatsu and managing director of Cleantech Australasia for five years where he designed and ran successful clean technology, finance and investment initiatives in Australia and overseas.

Peter holds a Bachelor of Education (Environmental Studies) and a Post Graduate Certificate in Cleaner Production and Environmental Engineering. Peter chairs the Board’s People, Culture and Remuneration Committee.

#### Vicky Darling

Vicky Darling is CEO at Volunteering and Contact ACT. She has over 20 years’ experience in government including senior public sector strategic policy roles, and senior advisory roles for a former Premier of Queensland and a former Commonwealth government minister.

Vicky was a Member of the Queensland Parliament for six years from 2006 to 2012 including one year as Minister for Environment during which she negotiated with local government and industry to pass Queensland’s first waste reduction and recycling legislation and new litter laws.

Vicky also serves on the Board of the Australian Capital Territory Cultural Facilities Corporation. She has previous committee experience as a member of the Australian Capital Territory Waste Feasibility Study Community Reference Group, Chair of the Queensland Waste and Recycling Expert Advisory Panel, parliamentary committees, budget estimates committees and the Far North Queensland Ministerial Regional Community Forum.

Vicky holds a Bachelor of Arts and is a graduate of the Australian Institute of Company Directors. During the year Vicky was a member of the Board’s Audit Risk and Finance Committee.

#### Megan Flynn

Megan is a partner in Pollination Capital Partners. She was formerly Qantas Group Manager – Environment and Carbon Strategy.

Megan is an experienced business development professional in international and domestic environmental markets and policy with a background is in law, sustainable business management and corporate strategy. Megan is a non-executive director of the Carbon Market Institute and sits on the Advisory Board of the Melbourne Sustainable Society Institute for the University of Melbourne. Megan chaired the Board’s People Culture and Remuneration Committee until September 2019, and continued as a member.

#### Judi Harris

Judi Harris brings expertise in education and local government with a strong focus on community engagement. She is a former Mildura Rural City councillor (2008-2016) and held the council’s environmental sustainability portfolio from 2012 to 2016.

Judi has held numerous board and committee memberships in arts, education and sustainability, including five years as deputy chair of the former Mildura Regional Waste Management Group. Her 36-year education career included secondary education, eight years as an enhancement tutor in communication and media studies at Monash University, and educational consulting in the United States of America for four years. Judi holds a Bachelor of Arts and a Secondary Teachers Certificate. Judi is a member of the Board’s People Culture and Remuneration Committee, and joined the Audit Risk and Finance Committee in June 2020.

#### Jennifer Lauber Patterson (until May 2020)

Jennifer Lauber Patterson is Managing Director of Frontier Impact Group with a 30-year track record in energy and banking with a focus on achieving carbon reduction solutions that help businesses and the economy to move to a net carbon zero community. Jennifer is also leading the global landscape regenerative initiative for Climate Crisis Capital (3C) supporting the Ark2030 to restore 500 M hectares of land globally by 2030. Jennifer is a non-executive director of Chair, of Carbon8, a social fundraising platform that focuses on regenerative agriculture and an advisor to the Southern Cross Regenerative Agriculture working group. Jennifer was ANZ’s director of electricity, renewables and emission in the early 2000s and later in 2010 she worked with NAB as the head of environmental treasury solutions. Jennifer also served on the Board of Yarra Energy Foundation for 10 years (with four years as Chair), the head of the Climate Markets Investment Association and as an advisor to the Carbon Market Institution and the Asia–Pacific Emission Trading Forum.

Jennifer is a certified practicing accountant and member of the Australian Institute of Company Directors.

#### Kerry Osborne

Kerry’s strengths lie in strategic leadership, financial sustainability and positive organisational change. Kerry is the managing partner of the mentoring consultancy, The Leader’s Mentor. He has had significant leadership roles across both government and corporate sectors.

Prior roles include chief executive of the Courts of Victoria and managing director of CityWide Services, an environmental, engineering and recycling business, owned by the City of Melbourne. Earlier he was the founding CEO of Excell Corporation delivering environmental, facilities management and engineering services to local government, across eastern Australia.

Kerry holds a Master of Business Administration (Chicago Booth Business School), is a civil engineer and is also a Fellow of the Australian Institute of Company Directors. Kerry chairs the Board’s Audit, Risk and Finance Committee.

#### Neil Pharaoh

Neil Pharaoh has more than 15 years of domestic and international experience in campaigning, advocacy and stakeholder engagement. He is an experienced Senior Consulting Executive, advising and consulting to improve strategy, impact, outcomes and engagement across the social purpose and business sectors.

Before consulting, Neil worked in various senior fundraising, marketing, communications, campaigns and government relations roles including education and child welfare and, internationally, in geopolitical risk and international aid and development organisations.

Neil currently serves as director for a number of philanthropic, health and education organisations. He has a Bachelor of Commerce (Accounting and Marketing) and Bachelor of Laws from the Australian National University and is a graduate of the Australian Institute of Company Directors. Neil is a member of the Audit, Risk and Finance Committee.

## Board committees

The Board has two standing committees, the Audit, Risk and Finance Committee and the People Culture and Remuneration Committee. Both committees have governance and oversight responsibilities under legislation.

The Board reviewed its committee memberships in September 2019, reappointing Vicky Darling to the Audit, Risk and Finance Committee following the cessation of the Solar Victoria Steering Committee and appointing Peter Castellas as chair of the People Culture and Remuneration Committee, succeeding Megan Flynn who remained a member of the committee.

### Audit, Risk and Finance Committee

The Audit, Risk and Finance Committee comprised the following members in 2019–20:

* Kerry Osborne, Committee Chairperson from September 2019
* Jennifer Lauber Patterson, board member (until May 2020)
* Neil Pharaoh, board member (from September 2019)
* Vicky Darling, board member (from September 2019)
* Judi Harris, board member (from June 2020)
* Lee Wapling, external member (acting Chair until September 2019; resigned December 2019)
* Liza Maimone, external member

The Chair of the Board Heather Campbell attends committee meetings as an observer.

The Audit, Risk and Finance Committee is established in accordance with the requirements of *Standing Direction of the Minister for Finance* 3.2.1 – Audit Committees. All members of the committee are independent within the definition of the guidance on the Standing Direction and are not involved in the day-to-day management of SV. There were two external members in 2019–20: Lee Wapling, CEO of FMD Financial, and Liza Maimone, Managing Director PwC Australia Consulting. Lee Wapling resigned from the committee in December 2019.

When Kane Thornton took leave from the Board in October 2018, Lee Wapling became acting Chair and continued in that role until September 2019.

The committee has adopted terms of reference that set out its roles and responsibilities under Standing Direction 3.2.1.1. Key responsibilities of the Audit, Risk and Finance Committee are to:

* review and report independently to the Board on the annual report and all other financial information published by SV
* assist the Board in reviewing the effectiveness of SV’s internal control environment covering:
	+ effectiveness and efficiency of operations
	+ reliability of financial reporting
	+ compliance with applicable laws and regulations
* determine the scope of the internal audit function and ensure its resources are adequate and used effectively, including coordination with the external auditors
* oversee the effective operation of the risk management framework.

Members are appointed by the Board, usually for a three-year term, and are subject to the committee’s terms of reference.

The committee met seven times in 2019–20. Attendance is listed in Table 23

Table 23: Audit, Risk and Finance Committee attendance in 2019–20

| Committee Member  | Position | Meetings attended | Meetings eligible to attend |
| --- | --- | --- | --- |
| Kerry Osborne(Chair from September 2019) | Chair | 7 | 7 |
| Lee Wapling(Acting Chair until September 2019; resigned December 2019) | Independent Member/Acting Chair | 4 | 4 |
| Jennifer Lauber Patterson(Resigned May 2020) | Board Member | 6 | 6 |
| Liza Maimone | Independent Member | 4 | 7 |
| Heather Campbell | Board Chair (ex officio) | 5 | 7 |
| Neil Pharaoh | Board Member | 5 | 6 |
| Vicky Darling | Board Member | 5 | 6 |
| Judi Harris | Board Member | 1 | 1 |

### People, Culture and Remuneration Committee

The primary role of the People, Culture and Remuneration Committee is to assist the Board in fulfilling its corporate governance responsibilities by:

* setting strategic direction and framework
* reviewing effectiveness of people strategies and policies
* executive performance and succession planning
* CEO recruitment, selection, performance and succession
* monitoring and compliance.

The committee met three times in 2019–20. Attendance is listed in Table 24.

Table 24: People, Culture and Remuneration Committee

|  |  |  |
| --- | --- | --- |
| Committee Member | Position | Meetings attended |
| Peter Castellas | Chair (from September 2019) | 3 |
| Heather Campbell (Board Chairperson) | Member | 2 |
| Sarah Clarke(Board Deputy Chairperson) | Member | 3 |
| Megan Flynn | Member (Chair until September 2019) | 2 |
| Judith Harris | Member | 3 |

## Board Working Groups

In addition to formal committees, the Board establishes working groups to provide additional support and guidance to the SV Executive Leadership Team on matters of strategic importance.

## Organisational structure and corporate governance arrangements

Figure 1 shows SV’s organisational structure as at 30 June 2020. In the report period for 2019–20, we also acknowledge the significant contributions of:

* Tony Toaldo, Director Corporate Services
* Stephanie Ziersch, Director Climate Change and Communities
* Steven Lynch, Acting Director Business & Built Environment



Figure 1: SV’s organisational structure at as 30 June 2020

### Social and sustainable procurement

SV is fully committed to supporting the Government’s directions under the Social Procurement Framework. We recognise that we play a key role in advancing social and sustainable outcomes for Victorians.

In 2019, SV developed a Social Procurement Strategy to enable a strategic, agency-wide approach to delivering social and sustainable outcomes through our procurement in accordance with the framework and beyond.

Based on this work, SV identified the following priority objectives:

* **Sustainable Victorian social enterprises and Aboriginal business sectors**Outcome sought: purchasing form Victorian social enterprises and Aboriginal businesses
* **Women's equality and safety**Outcome sought: gender equality within Victorian government suppliers
* **Environmentally sustainable business practices**Outcome sought: adoption of sustainable business practices by suppliers to the Victorian Government.

These objectives were chosen based on their high degree of alignment with SV’s strategic direction and values as well as being best positioned to advance our identified social procurement opportunities.

While these priority social and sustainable objectives guide our procurement delivery, SV is committed to pursuing any opportunities to advance social and sustainable outcomes for Victorians.

This year, SV updated its procurement documentation, which mandates potential suppliers to outline:

* their Environmental Management System (EMS) polices, practices and targets
* social procurement policy and practices (where applicable).

At a minimum, 10 per cent of the total weighted evaluation criteria is assigned to social value and/or environmentally sustainable business practices.

As represented in Figure 2, (EMS performance of contractors) the introduction of mandatory weighted criteria has resulted in a higher engagement of contractors with well-established environmentally sustainable business practices. Additionally, 64 per cent of potential suppliers committed their willingness to work with SV to improve their practices as a result of being awarded a contract.

#### Sustainable Victorian social enterprises and Aboriginal business sectors

SV has commenced tracking expenditure with Victorian social enterprises and Aboriginal business sectors and introduced a mandatory social procurement opportunity assessment as part of all procurement planning.

SV’s procurement policy has been updated to mandate all catering be sourced from a social benefit supplier where possible. Venue hire, gifts and stationery are also strongly encouraged to be sourced from social benefit suppliers.



Figure 2: EMS performance of contractors from 2014–15 to 2019–20

### Occupational health and safety

Our people are fundamental to our success. We strive to integrate health, safety and wellbeing into everything we do to provide a positive, healthy and safe working environment. Our Board, CEO, Directors and leaders are committed to providing and promoting a healthy workplace and safe systems of work. This commitment is outlined in the SV Health, Safety and Welfare (HS&W) policy which applies to all SV employees, contractors, agency temps, board members and volunteers (workers) as well as visitors.

In 2019–20, we recorded:

* zero worker’s injury claims
* no formal written complaints
* no equal opportunity, bullying or harassment complaints
* zero days of lost time due to injury.

Table 25 lists performance against health, safety and wellbeing management measures.

Table 25: Performance against health, safety and wellbeing management measures from 2014–15 to 2019–20

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Measure | KPI | 2019–20 | 2018–19 | 2017–18 | 2016–17 | 2015–16 | 2014–15 |  |
| Incidents | No. of incidents | 5 | 4 | 6 | 7 | 11 | 7 |  |
| Rate per 100 FTE | 4.6 | 2.3 | 5.2 | 6.4 | 10.17 | 6.5 |  |
| Average time lost per occurrence (in days) | 0 | 0 | 0 | 2 | 0 | 0 |  |
| Claims | Number of standard claims | 0 | 0 | 0 | 1 | 1 | 2 |  |
| Average cost per claim | 0 | 0 | 0 | 0 | 1357 | 2348 |  |
| Management commitment | Evidence of OH&S policy statement | Completed | Completed | Completed | Completed | Completed | Completed |  |
|  | OH&S objectives, regular reporting to senior management of OH&S and OH&S plans | Completed | Completed | Completed | Completed | Completed | Completed |  |
| Risk management | Percentage of internal audits/inspections conducted as planned | 100% | 100% | 100% | 100% | 100% | 100% |  |

FTE = full time equivalent

# Workforce data

## Public sector values and employment principles

SV is committed to applying merit and equity principles when appointing staff. Our selection processes ensure that applicants are assessed and evaluated fairly and equitably on the basis of the key selection criteria and other accountabilities, without discrimination. Employees have been correctly classified in workforce data collections.

The *Public Administration Act 2004* established the Victorian Public Sector Commission (VPSC). The VPSC’s role is to strengthen public sector efficiency, effectiveness and capability and advocate for public sector professionalism and integrity.

SV has introduced policies and practices that are consistent with the VPSC’s employment standards and provide for fair treatment, career opportunities and the early resolution of workplace issues. SV has advised its employees on how to avoid conflicts of interest, how to respond to offers of gifts and how it deals with misconduct.

The public sector values are responsiveness, integrity, impartiality, accountability, respect, leadership and human rights.

Public entities are required to have in place employment processes to ensure that:

* employment decisions are based on merit
* public sector employees are treated fairly and reasonably
* equal employment opportunity is provided
* human rights as set out in the Charter of Human Rights and Responsibilities are upheld
* public sector employees have a reasonable avenue of redress against unfair or unreasonable treatment.

Codes of conduct and standards issued by the VPSC include:

* the Code of Conduct for VPS employees
* the Conflict of Interest policy framework and the Gifts Benefits and Hospitality policy framework.

## Comparative workforce data

At 30 June 2020, SV employed 147 ongoing staff (140.7 full time equivalent) compared to 182 staff (172.6 full time equivalent) at 30 June 2019. The proportion of women was 69 per cent, compared to 62 per cent at 30 June 2019.

The tables below show data on our workforce composition, average salaries by gender and VPS classification.

Table 26: Number of full time equivalent staff from 2013 to 2020

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| 2019–20 | 2018–19 | 2017–18 | 2016–17 | 2015–16 | 2014–15 | 2013–14 | 2012–13 |
| 140.7 | 172.6 | 114.8 | 108.8 | 108.2 | 112 | 110.7 | 105.7 |

Table 27 discloses the head count and full-time equivalent staff (FTE) of all active public service employees at SV, employed in the last full pay period in June of the current reporting period, and in the last full pay period in June of the previous reporting period (2019).

Table 27: Details of employment levels in June 2019 and 2020

|  |  |  |
| --- | --- | --- |
|  | 2019–20 | 2018–19 |
|  | All employees | Ongoing | Fixed term and casual  | All employees | Ongoing | Fixed term and casual  |
|  | No. (headcount) | FTE | Full-time (headcount) | Part-time (headcount) | FTE | No. (headcount) | FTE | No. (headcount) | FTE | Full-time (headcount) | Part-time (headcount) | FTE | No. (headcount) | FTE |
| Gender |
| Women | 101 | 95.51 | 27 | 12 | 35.25 | 62 | 60.25 | 112 | 103.95 | 31 | 14 | 40.35 | 67 | 63.6 |
| Men | 45 | 44.2 | 19 | 2 | 20.6 | 24 | 23.6 | 69 | 67.6 | 22 | 2 | 23.6 | 45 | 44 |
| Self-described | 1 | 1 | 1 | 0 | 1 | 0 | 0 | 1 | 1 | 1 |  0 | 1 |  0 |  0 |
| Age |
| 15–24 | 1 | 1 | 0 | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 25–34 | 37 | 36.4 | 7 | 0 | 7 | 30 | 29.5 | 44 | 43.2 | 9 | 2 | 10.4 | 33 | 32.8 |
| 34–44 | 50 | 47 | 12 | 7 | 17 | 31 | 30 | 74 | 68.42 | 18 | 7 | 22.82 | 49 | 45.6 |
| 45–54 | 36 | 33.51 | 14 | 6 | 18.05 | 16 | 15.35 | 37 | 34.13 | 12 | 7 | 16.73 | 18 | 17.4 |
| 55–64 | 20 | 19.8 | 11 | 1 | 11.8 | 8 | 8 | 25 | 25 | 15 | 0 | 15 | 10 | 10 |
| 65+ | 3 | 3 | 3 | 0 | 3 | 0 | 0 | 2 | 1.8 | 0 | 0 | 0 | 2 | 1.8 |
| VPS 1–6 grades |
| VPS 1 |  0 |  0 |  0 |  0 |  0 |  0 |  0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| VPS 2 | 2 | 2 | 0 | 0 | 0 | 2 | 2 | 3 | 3 | 0 | 0 | 0 | 3 | 3 |
| VPS 3 | 4 | 4 | 3 |  0 | 3 | 1 | 1 | 14 | 13.8 | 3 | 0 | 3 | 11 | 10.8 |
| VPS 4 | 40 | 37.31 | 9 | 4 | 11.65 | 27 | 25.65 | 45 | 39.85 | 9 | 7 | 13.25 | 29 | 26.6 |
| VPS 5 | 74 | 70.7 | 21 | 8 | 26.5 | 45 | 44.2 | 91 | 87.9 | 31 | 5 | 34.7 | 55 | 53.2 |
| VPS 6 | 21 | 20.7 | 13 | 2 | 14.7 | 6 | 6 | 22 | 21 | 11 | 4 | 14 | 7 | 7 |
| Senior employees |
| STS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| PS | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| SMA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| SRA | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Executives | 6 | 6 | 1 |  0 | 1 | 5 | 5 | 7 | 7 | 0 | 0 |  0 | 7 | 7 |
| Other | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total employees | 147 | 140.71 | 47 | 14 | 56.85 | 86 | 83.85 | 182 | 172.55 | 54 | 16 | 64.95 | 112 | 107.6 |

Table 28 discloses the annualised total salary for senior SV employees, categorised by classification. The salary amount is reported as the full-time annualised salary.

Table 28: Annualised total salary, by $20,000 bands, for executives and other senior non-executive staff

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Income band (salary) | Executives | STS | PS | SMA | SRA | Other |
| < $160 000 |  |  |  |   |  |  |
| $160 000 – $179 999 |  |  |  |  |  |  |
| $180 000 – $199 999 | 2 |  |  |  |  |  |
| $200 000 – $219 999 | 5 |   |  |  |  |  |
| $220 000 – $239 999 |  |  |  |  |  |  |
| $240 000 – $259 999 |  |  |  |  |  |  |
| $260 000 – $279 999 |  |  |  |  |  |  |
| $280 000 – $299 999 |  |  |  |  |  |  |
| $300 000 – $319 999 |  |  |  |  |  |  |
| $320 000 – $339 999 |  |  |  |  |  |  |
| $340 000 – $359 999 |  |  |  |  |  |  |
| $360 000 – $379 999 |  |  |  |  |  |  |
| $380 000 – $399 999 |  |  |  |  |  |  |
| $400 000 – $419 999 |  |  |  |  |  |  |
| $420 000 – $439 999 |  |  |  |  |  |  |
| $440 000 – $459 999 |  |  |  |  |  |  |
| $460 000 – $479 999 |  |  |  |  |  |  |
| $480 000 – $499 999 |  |  |  |  |  |  |
| Total |  7 |  |  |  |  |  |

## Workforce inclusion policy

Tracking and analysing SV’s workforce profile provides important insights into the characteristics of our workforce in a diversity and inclusion context.

Our workforce profile is reviewed on a regular basis, both as a standalone profile and by using relative comparisons such as the VPS, the Victorian labour market and the general Victorian population. We can then identify and address any systemic issues or barriers to diversity and inclusion.

Given our relatively small workforce, SV does not set targets for employment of people from specific demographic groups. However, it is our philosophy that our workforce should generally reflect the composition of the Victorian labour market and working age population. If we identify variances, they can be addressed as part of our Diversity and Inclusion Action Plan.

## Executive officer data

An executive officer is a person employed as a head or other executive under Part 3, Division 5 of the *Public Administration Act 2004*.

SV’s nine executive officers in 2019–20 were responsible for leading the business and providing oversight of strategy and operations. They held fixed term positions. Two out of the nine executives were acting positions. Table 29 and Table 30 show the breakdown of executive officers by gender and reconciliation of executive numbers.

Table 29: Breakdown of executive officers by gender 2019–20

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Man | Woman | Self-described | Vacancies |
| Class | Number | Number |  Number |  |
| E0-1 | 1 | 1 | 0 | 0 |
| E0-2 | 0 | 0 | 0 | 0 |
| E0-3 | 2 | 5 | 0 | 0 |
| E0-4 | 0 | 0 | 0 | 0 |
| Total | 3 | 6 | 0 | 0 |

Table 30: Reconciliation of executive numbers 2019–20

|  |  |  |  |
| --- | --- | --- | --- |
|  | 2019–20 | 2018–19 | 2017–18 |
| Executives  | 9 | 7 | 5 |
|  Less separations  | 3 | 0 | 1 |
| Leave without pay  | 0 | 0 | 0 |
| Long-term acting arrangements  | 2 | 0 | 1 |
| Total executive numbers at 30 June  | 7 | 7 | 4 |

# Other disclosures

## Local Jobs First

The *Local Jobs First* *Act 2003* introduced in August 2018 brings together the Victorian Industry Participation Policy (VIPP) and Major Project Skills Guarantee (MPSG) policy which were previously administered separately.

Departments and public sector bodies are required to apply the Local Jobs First policy in all projects valued at $3 million or more in metropolitan Melbourne or for statewide projects, or $1 million or more for projects in regional Victoria.

MPSG applies to all construction projects valued at $20 million or more.

The MPSG guidelines and VIPP guidelines will continue to apply to MPSG applicable and VIPP applicable projects respectively where contracts have been entered into before 15 August 2018.

### Projects commenced – Local Jobs First Standard

In 2019–20, we started one Local Jobs First Standard project totalling $8 million over three years. The outcomes expected from the implementation of the Local Jobs First–VIPP to this project where information was provided are as follows:

* 94 per cent of local content commitment was made
* a total of 5.68 jobs AEE (annualised employee equivalent) were committed, including the creation of 3.16 new jobs AEE and the retention of 2.52 existing jobs AEE.

### Projects completed – Local Jobs First Standard

In 2019–20, we did not complete any Local Jobs First Standard projects.

## Reporting requirements – grants

For grants provided during 2019–20, nil interaction reference numbers from Industry Capability Network (Victoria) Ltd were required.

## Government advertising expenditure

In 2019–20, SV delivered only one government advertising campaign with a total media spend of $100,000 or greater (exclusive of GST). The Know Your Recycling campaign had $450,000 advertising spend from 24 May to 30 June 2020.

Based on behaviour change theory, social research and consultation with councils and the recycling industry, the campaign messaging provides general recycling information to all Victorians, as well as targeting specific audiences with relevant information about key contaminants. The Know Your Recycling campaign will prime the Victorian public for larger upcoming changes to kerbside services by encouraging people to start small and put the right thing in their recycling bins. The campaign includes statewide advertising, media and promotion, a new recycling information website and support for local councils to deliver the messaging across Victoria.

## Consultancy expenditure

In 2019–20, there were 16 consultancies costing in excess of $10,000 at a total cost of $985,908.60 (excl. GST). Details of 2019–20 individual consultancies are listed in Table 31. The details of all consultancies are made available on SV’s website through the publication of our annual reports.

Table 31: Consultancies valued at $10,000 or greater

| Contract ID | Consultant | Title and description | Start date | End date | Total fees | Expenditure this year | Future commitments  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| C-11440 | RPS Group | To undertake a market analysis and material flow analysis of priority materials in the resource recovery sector across Victoria | 26/7/2019 | 31/1/2020 | $149,850.00 | $149,850.00 | $0.00 |
| C-11469 | Golder Associates | To undertake a detailed investigation to identify the infrastructure options for the management of a high-risk waste stream | 2/08/2019 | 31/11/2019 | $61,020.00 | $61,020.00 | $0.00 |
| C-11507 | Urban EP | To undertake a robust, evidence-based review on delivery of the Victorian Waste Education Strategy and Victorian Market Development Strategy | 16/08/2019 | 20/12/2019 | $51,350.00 | $51,350.00 | $0.00 |
| C-11594 | Arcadis | To undertake a detailed analysis of the Victorian contaminated soils market to improve reuse and recovery across the system | 20/12/2019 | 30/05/2020 | $78,640.00 | $57,777.50 | $20,862.50 |
| C-11597 | Clear Horizon | To conduct a comprehensive evaluation of the Statewide Waste and Resource Recovery Infrastructure Plan | 31/01/2020 | 15/07/2020 | $69,155.00 | $24,307.00 | $44,848.00 |
| C-11608 | Point Advisory Pty. Ltd | To undertake an analysis of local government procurement activities to identify opportunities to increase the purchase of recycled content/materials | 24/01/2020 | 29/05/2020 | $59,960.00 | $59,960.00 | $0.00 |
| C-11606 | Blue Environment | To undertake a review and deliver a report on the Availability of Additional Waste Data Sources detailing all datasets and recommendations | 27/01/2020 | 29/03/2020 | $24,680.00 | $24,680.00 | $0.00 |
| C-11620 | RMCG | To undertake a detailed analysis of biosolids in Victoria | 13/2/2020 | 30/04/2020 | $31,100.00 | $31,100.00 | $0.00 |
| C-11618 | GHD Pty Ltd | To undertake a detailed analysis of the Chemical, Physical, Treatment facilities that manage Victorian hazardous waste to understand the waste inflows and outflows | 13/02/2020 | 30/04/2020 | $43,886.00 | $43,886.00 | $0.00 |
| C-11619 | GHD Pty Ltd | To undertake a detailed analysis of the hazardous waste management system; identifying alternative management pathways and other infrastructure opportunities to maximise higher order recovery and reduce generation volumes through reduction/avoidance or reuse for the identify hazardous waste streams | 13/02/2020 | 30/05/2020 | $47,268.00 | $4,726.00 | $42,542.00 |
| C-11635 | Randell Environmental Consulting Pty Ltd | To conduct a risk analysis identified potential threats to the management of hazardous waste in Victoria | 10/03/2020 | 20/06/2020 | $31,300.00 | $15,650.00 | $15,650.00 |
| C-11656 | Edge Environment Pty Ltd | To improve our food waste by identifying the impacts of food production and food waste in Victoria | 31/03/2020 | 22/06/2020 | $98,826.00 | $8,117.00 | $85,709.00 |
| C-11699 | First Person Consulting | To evaluate the effectiveness and efficiency of the TAKE2 program | 22/05/2020 | 30/06/2020 | $28,900.00 | $17,340.00 | $11,560.00 |
| C-11709 | Price Waterhouse Coopers | To apply specialist commercial knowledge of the resource recovery sector to assess the viability of the projects to support the interdepartmental panel of assessors | 10/6/2020 | 31/12/2020 | $114,653.10 | $0.00 | $114,653.10 |
| C-11680 | Price Waterhouse Coopers | To provide expert advice of technical/technology and infrastructure and financial and economic analysis to projects | 8/05/2020 | 30/06/2020 | $45,780.00 | $0.00 | $45,780.00 |
| C-11710 | Arcadis | To provide expert advice of technical/technology and infrastructure and financial and economic analysis to projects | 11/06/2020 | 31/12/2020 | $54,540.00 | $0.00 | $54,540.00 |

## Details of consultancies (valued at less than $10,000)

In 2019–20, there was one consultancy engaged during the year, where the total fees payable to the individual consultants was less than $10 000. The total expenditure incurred during 2019–20 in relation to these consultancies was $9,000 (excl. GST).

## Information and Communication Technology expenditure

For the 2019–20 reporting period, SV had a total ICT expenditure of $2,803,278, as shown in Table 32.

Table 32: Information and communication technology expenditure

|  |  |
| --- | --- |
| All operational ICT expenditure | ICT expenditure relating to projects to create or enhance ICT capabilities |
| Business as usual (BAU) ICT expenditure | Non-Business as usual (Non BAU) ICT expenditure Total = Opex and Capex expenditure | Operational (Opex) expenditure | Capital (Capex) expenditure |
| $2,302,275 | $501,003 | $501,003 | $0 |

ICT expenditure refers to SV’s costs in providing business enabling ICT services in the current reporting period. It comprises business as usual (BAU) ICT expenditure and non-business as usual (Non-BAU) ICT expenditure.

Non-BAU ICT expenditure relates to extending or enhancing SV’s current ICT capabilities.

BAU ICT expenditure is all remaining ICT expenditure which primarily relates to ongoing activities to operate and maintain the current ICT capability.

## Disclosure of major contracts

SV did not award any major contracts during 2019–20. A ‘major contract’ is a contract entered into during the reporting period valued at $10 million or more.

## Freedom of information

The *Freedom of Information Act 1982* (the FOI Act) allows the public a right of access to documents held by SV. The purpose of the FOI Act is to extend as far as possible the right of the community to access information held by government departments, local councils, ministers and other bodies subject to the FOI Act.

An applicant may apply for access to documents both created by us or supplied to us by an external organisation or individual, and may also include maps, films, microfiche, photographs, computer printouts, computer discs, tape recordings and videotapes. Information about the type of material produced by SV is available on our website under our Part II Information Statement.

The FOI Act allows us to refuse access, either fully or partially, to certain documents or information. Examples of documents that may not be accessed include:

* cabinet documents
* some internal working documents
* law enforcement documents
* documents covered by legal professional privilege, such as legal advice
* personal information about other people
* information provided to us in confidence.

From 1 September 2017, the FOI Act was amended to reduce the FOI processing time for requests received from 45 to 30 days. However, when external consultation is required the processing time automatically reverts to 45 days. Processing time may also be extended by periods of 30 days, in consultation with the applicant. With the applicant’s agreement, this may occur any number of times.

If an applicant is not satisfied with a decision made by us, under section 49A of the FOI Act, they have the right to seek a review by the Office of the Victorian Information Commissioner (OVIC) within 28 days of receiving a decision letter.

An applicant may also make a complaint to OVIC under section 61 A of the FOI Act regarding an action taken or failed to be taken or a decision that a document does not exist. Such complaint must be made in writing to OVIC within 60 days of the decision or action having occurred.

### Making a request

FOI requests can be lodged online at FOI@sustainability.vic.gov.au or by writing to our Freedom of Information Officer, as detailed in section 17 of the Act (details below). An application fee of $29.60 applies, unless waived. Access charges may also be payable if the document pool is large, and the search for material, time consuming.

When making a request, applicants should ensure requests are in writing, and clearly identify what types of material/documents are being sought.

Requests for documents in our possession should be addressed to:

Ms Kara Miller

Freedom of Information Officer

Sustainability Victoria

Level 28, 50 Lonsdale Street Melbourne Victoria 3000

Telephone (03) 8626 8700

Email FOI@sustainability.vic.gov.au

### FOI statistics/timeliness

During 2019–20, we received one application from a member of the general public.

A decision on that application had not yet been made as at 30 June 2020.

We made two FOI (received in 2018–19) decisions during the 12 months ending 30 June 2020. In both decisions, we released relevant information with irrelevant or exempted information removed.

Both decisions were made within an agreed extended time period. The average time taken to finalise requests in 2019–20 was 62 days.

During 2019–20, no requests were subject to a complaint/internal review by OVIC or appeal to VCAT.

### Further information

Further information regarding the operation and scope of FOI can be obtained from the Act, regulations made under the Act and [ovic.vic.gov.au](http://www.ovic.vic.gov.au)

### Statement of availability of other information

In compliance with the requirements of the Standing Directions of the Minister for Finance, details in respect of the items listed below have been retained by us and are available on request, subject to the provisions of the Act:

1. A statement that declarations of pecuniary interests have been duly completed by all relevant officers.
2. Details of shares held by a senior officer as nominee or held beneficially in a statutory authority or subsidiary.
3. Details of publications produced by Sustainability Victoria about itself, and how these can be obtained.
4. Details of any major reviews carried out in respect of the operation of Sustainability Victoria.
5. Details of major research and development activities undertaken by Sustainability Victoria.
6. Details of major promotional, public relations and marketing activities undertaken by Sustainability Victoria to develop community awareness of us and our services.
7. Details of assessments and measures undertaken to improve the occupational health and safety of employees.
8. A general statement on industrial relations within Sustainability Victoria and details of time lost through industrial accidents and disputes.
9. A list of major committees sponsored by Sustainability Victoria, the purposes of each committee and the extent to which the purposes have been achieved.
10. Details of overseas visits undertaken.
11. Details of changes in prices, fees, charges, rates and levies charged for our services.
12. Details of all consultancies and contractors including consultants/contractors engaged; services provided; and expenditure committed to for each engagement.

The information is available on request from our Freedom of Information Officer (identified above).

## Compliance with Building Act 1993

Nil disclosure. We do not own or control any government buildings and consequently are exempt from notifying our compliance with the building and maintenance provisions of the *Building Act 1993*.

## Privacy and Data Protection Act 2014

We collect and use customer information according to our Privacy Statement and the *Privacy and Data Protection Act 2014*. For a copy of the Privacy Statement, visit sustainability.vic.gov.au, call (03) 8626 8700 or email privacy@sustainability.vic.gov.au.

We received nil privacy enquiries in 2019–20.

## Competitive Neutrality Policy Victoria

Competitive neutrality requires government businesses to ensure where services compete, or potentially compete with the private sector, any advantage arising solely from their government ownership be removed if it is not in the public interest. Government businesses are required to cost and price these services as if they were privately owned. Competitive neutrality policy supports fair competition between public and private businesses and provides government businesses with a tool to enhance decisions on resource allocation. This policy does not override other policy objectives of government and focuses on efficiency in the provision of service.

SV complies with the Competitive Neutrality Policy in respect of its significant business activities and we are working to ensure Victoria fulfils its requirements on competitive neutrality reporting for technological based businesses against the enhanced principles as required under the **Competition Principles Agreement** and **Competition and Infrastructure Reform Agreement**.

## Compliance with Public Interest Disclosures Act 2012

The *Public Interest* *Disclosures Act 2012* (PID Act) encourages and assists people in making disclosures of improper conduct by public officers and public bodies. The PID Act provides protection to people who make disclosures in accordance with the PID Act and establishes a system for the matters disclosed to be investigated and rectifying action to be taken.

We do not tolerate improper employee conduct, nor the taking of reprisals against those who come forward to disclose such conduct. We are committed to transparency and accountability in our administrative and management practices and support the making of disclosures that reveal corrupt conduct, conduct involving a substantial mismanagement of public resources, or conduct involving a substantial risk to public health and safety or the environment.

We will take all reasonable steps to protect people who make such disclosures from any detrimental action in reprisal for making the disclosure. We will also afford natural justice to the person who is the subject of the disclosure to the extent of it is legally possible.

### Reporting procedures

We are not able to receive protected disclosures. However, you can make a protected disclosure about us or our board members, officers or employees by contacting the Independent Broad-Based Anti-Corruption Commission (IBAC) as follows:

Independent Broad-Based Anti-Corruption Commission (IBAC) Victoria

Address: Level 1, North Tower, 459 Collins Street, Melbourne Victoria 3000.

Website: ibac.vic.gov.au

Phone: 1300 735 135

Email: See website above for the secure email disclosure process, which also provides for anonymous disclosures.

### Further information

Our Public Interest Disclosure Policy and Procedures, which outline the system for reporting disclosures of improper conduct or detrimental action by us or any of our employees and/or officers, are available on our website at [sustainability.vic.gov.au](http://www.sustainability.vic.gov.au/)

## Compliance with DataVic Access Policy

Consistent with the DataVic Access Policy issued by the Victorian Government in 2012, the following information is available at [data.vic.gov.au](http://www.data.vic.gov.au) in electronic readable format:

* Victorian Local Government Annual Waste Service Report 2017–18
(previously known as the Victorian Local Government Annual Survey)
* Victorian Local Government Waste Services Report Excel Workbook 2017–18
* Victorian Recycling Industry Annual Report 2017–18
(previously known as the Victorian Recycling Industry Annual Survey)
* Victorian Recycling Industry Waste Services Excel Workbook 2017–18
* Aggregates, masonry and soils recovery in Victoria 2015–16 (part of the Victorian Recycling Industry Annual Survey 2015–16)
* Victorian Local Government Annual Survey 2013–14 (census of all 79 Victorian Local Governments)
* Victorian Local Government Annual Waste Service Report 2015–16 (census of all 79 Victorian Local Governments)
* Victorian Local Government Annual Waste Service Workbook 2016–17 (census of all 79 Victorian Local Governments)
* Victorian Recycling Industry Waste Services Workbook 2016–17
* Rubber recovery in Victoria 2015–16 (part of the Victorian Recycling Industry Annual Survey 2015–16)
* Plastics recovery in Victoria 2015–16 (part of the Victorian Recycling Industry Annual Survey 2015–16)
* Organics recovery in Victoria 2015–16 (part of the Victorian Recycling Industry Annual Survey 2015–16)
* LCA kerbside recycling calculator: to determine the environmental benefits of recycling
* Glass recovery in Victoria 2015–16 (part of the Victorian Recycling Industry Annual Survey 2013–14)
* Paper and cardboard recovery in Victoria 2015–16 (part of the Victorian Recycling Industry Annual Survey 2015–16)
* Victorian Recycling Industry Annual Survey 2015–16
* Metal recovery in Victoria 2015–16 (part of the Victorian Recycling Industry Annual Survey 2015–16)
* 2001–02 to 2007–08 Local Government Waste and Recycling Services Survey
* Solar Report 2009 Green Light Report - Environmental Attitudes Survey
* Byteback Drop-Off Points
* ResourceSmart Retailers
* Detox Your Home Disposal Points

Annual ﬁnancial statements

# Available as a separate document

## How this report is structured

# Notes to the ﬁnancial statements

### Note 1: About this Report

### Note 2: Funding Delivery of our Services

### Note 3: The Cost of Delivering Services

### Note 4: Key assets available to support output delivery

### Note 5: Other Assets and Liabilities

### Note 6: How we financed our operations

### Note 7: Risk, contingencies and valuation judgements

### Note 8: Other disclosures

# Appendix 1: Disclosure index

SV’s annual report is prepared in accordance with all relevant Victorian legislations and pronouncements. This index has been prepared to facilitate identification of SV’s compliance with statutory disclosure requirements.

Note: page references were removed from the disclosure index.

|  |  |  |
| --- | --- | --- |
| Legislation | Requirement | Page reference |
| Standing Directions & Financial Reporting Directions |
| Report of operations  |
| Charter and purpose |
| FRD 22H | Manner of establishment and the relevant Ministers |   |
| FRD 22H | Purpose, functions, powers and duties  |   |
| FRD 8 D  | Departmental objectives, indicators and outputs |   |
| FRD 22H | Key initiatives and projects |   |
| FRD 22H | Nature and range of services provided |   |
| Management and structure |
| FRD 22H | Organisational structure  |   |
| Financial and other information |
| FRD 8 D | Performance against output performance measures  |   |
| FRD 8 D  | Budget portfolio outcomes |   |
| FRD 10 A  | Disclosure index |   |
| FRD 12B | Disclosure of major contracts |   |
| FRD 15E  | Executive officer disclosures |   |
| FRD 22H | Employment and conduct principles |   |
| FRD 22H | Occupational health and safety policy |   |
| FRD 22H | Summary of the financial results for the year  |   |
| FRD 22H | Significant changes in financial position during the year  |   |
| FRD 22H | Major changes or factors affecting performance  |   |
| FRD 22H | Subsequent events |   |
| FRD 22H | Application and operation of *Freedom of Information Act 1982*  |   |
| FRD 22H | Compliance with building and maintenance provisions of *Building Act 1993* |   |
| FRD 22H | Statement on National Competition Policy  |   |
| FRD 22H | Application and operation of the *Protected Disclosure Act 2012* |   |
| FRD 22H | Application and operation of the *Carers Recognition Act 2012* |   |
| FRD 22H | Details of consultancies over $10,000  |   |
| FRD 22H | Details of consultancies under $10,000  |   |
| FRD 22H | Disclosure of government advertising expenditure |   |
| FRD 22H | Disclosure of ICT expenditure |   |
| FRD 22H | Statement of availability of other information  |   |
| FRD 24 D | Reporting of office‑based environmental impacts |   |
| FRD 25 D | Local Jobs First |   |
| FRD 29C | Workforce Data disclosures |   |
| SD 5.2 | Specific requirements under Standing Direction 5.2 |   |
| Compliance attestation and declaration |
| SD 5.4.1 | Attestation for compliance with Ministerial Standing Direction |   |
| SD 5.2.3 | Declaration in report of operations |   |
| Financial statements |   |
| Declaration |   |   |
| SD 5.2.2 | Declaration in financial statements |   |
|   |   |   |   |
|   |   |   |   |
| Legislation | Requirement | Page reference |
| Standing Directions & Financial Reporting Directions |
| Other requirements under Standing Directions 5.2 |
| SD 5.2.1(a) | Compliance with Australian accounting standards and other authoritative pronouncements |   |
| SD 5.2.1(a) | Compliance with Standing Directions |   |
| SD 5.2.1(b) | Compliance with Model Financial Report |   |
| Other disclosures as required by FRDs in notes to the financial statements (a) |
| FRD 9B | Departmental Disclosure of Administered Assets and Liabilities by Activity |   |
| FRD 11 A | Disclosure of Ex gratia Expenses |   |
| FRD 13 | Disclosure of Parliamentary Appropriations |   |
| FRD 21C | Disclosures of Responsible Persons, Executive Officers and other Personnel (Contractors with Significant Management Responsibilities) in the Financial Report |   |
| FRD 103H | Non‑Financial Physical Assets |   |
| FRD 110 A  | Cash Flow Statements |   |
| FRD 112 D | Defined Benefit Superannuation Obligations |   |
| FRD 114C | Financial Instruments – general government entities and public non-financial corporations |   |
| Note:  |
| (a) References to FRDs have been removed from the Disclosure Index if the specific FRDs do not contain requirements that are of the nature of disclosure. |
| Legislation |   |
| Freedom of Information Act 1982 |   |
| Building Act 1993 |   |
| Protected Disclosure Act 2012 |   |
| Carers Recognition Act 2012 |   |
| Disability Act 2006 |   |
| Local Jobs Act 2003 |   |
| Financial Management Act 1994 |   |

# Appendix 2: Office-based environmental performance



# Appendix 3: Office-based environmental impacts

Table 33: Office-based environmental impacts

| Environmental aspect1 | Description | Unit of measure | 2015–16 | 2016–17 | 2017–18 | 2018–19 | 2019–20 |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Energy | Office tenant light and power (OTLP) use per THC2 | Megajoules per THC | 3746 | 3426 | 3533 | 3218 | 2671 |
| OTLP use per FTE3 | Megajoules per FTE | 4074 | 3642 | 3902 | 3842 | 3040 |
| Total Electricity use OTLP  | Megajoules | 445,738 | 430,539 | 438,153 | 479,540 | 395,246 |
| Use per square metre of office space | Megajoules per m2 | 228 | 221 | 225 | 246 | 203 |
| Total Green Power | Per cent | 100% | 100% | 100% | 100% | 100% |
| Base building apportioned electricity use | Megajoules | 313,182 | 312,487 | 256,558 | 225,900 | 193,417 |
| Base building apportioned natural gas use4 | Megajoules | 242,643 | 198,360 | 196,642 | 157,065 | 163,000 |
| Total GHG emissions associated with OTLP | Tonnes of CO2 –e  | 0 | 0 | 0 | 0 | 0 |
| Total GHG emissions associated with apportioned electricity use | Tonnes of CO2 –e  | 109.61 | 103.29 | 84.09 | 73.42 | 60.17 |
| Total GHG emissions associated with apportioned gas use | Tonnes of CO2 –e  | 13.40 | 11.01 | 10.87 | 8.71 | 9.04 |
| Paper5 | Use per THC | Reams per THC | 4.7 | 4.1 | 4.7 | 5.09 | 1.86 |
| Use per FTE | Reams per FTE  | 5.1 | 4.4 | 5.2 | 6.07 | 2.12 |
| Recycled content | Percentage total | 100% | 100% | 100% | 100% | 100% |
| Total use | Reams | 563 | 515 | 583 | 758 | 276 |
| Paper GHG emissions | Tonnes of CO2 –e  | 2 | 2 | 2 | 3 | 1 |
| Waste6 | Generated per THC | Kilograms per THC | 42 | 32 | 42 | 26 | 21 |
| Generated per FTE | Kilograms per FTE | 45 | 42 | 46 | 41 | 24 |
| Organics per FTE | Kilograms per FTE | 14 | 8 | 6 | 5 | 3 |
| Recyclables per FTE | Kilograms per FTE | 23 | 19 | 35 | 19 | 18 |
| Landfill per FTE | Kilograms per FTE | 8 | 8 | 4 | 5 | 2 |
| Organics | Total kg to processor | 1533 | 891 | 694 | 805 | 406 |
| Recyclable materials | Total kg to processors | 2549 | 2245 | 3977 | 2374 | 2355 |
| Landfill | Total kg to landfill | 876 | 900 | 505 | 766 | 303 |
| Total recycled (incl Organics) | Percentage | 82% | 78% | 90% | 81% | 90% |
| Waste GHG emissions | Kilograms | 1227 | 1260 | 707 | 1073 | 424 |
| Water | Total Potable Water - Tenancy Only7 | Kilolitres | 652 | 595 | 581 | 564 | 4 |
| Potable Water per FTE - Tenancy Only7 | Kilolitres per FTE | 5.96 | 5.04 | 5.17 | 4.35 | 3.75 |
| Potable Water per THC - Tenancy Only7 | Kilolitres per THC | 5.48 | 4.74 | 4.68 | 3.75 | 2.18 |
| Potable Water per m2 - Tenancy Only7 | Kilolitres per m2 | 0.33 | 0.31 | 0.30 | 11.43 | 10.13 |
| Total Apportioned Water8 | Kilolitres | 1011 | 920 | 1266 | 928 | 937 |
| Apportioned Water per FTE8 | Kilolitres per FTE | 9.32 | 7.96 | 11.43 | 7.15 | 6.64 |
| Apportioned Water per THC8 | Kilolitres per THC | 8.30 | 7.56 | 10.13 | 6.18 | 6.30 |
| Apportioned Water per m2 8 | Kilolitres per m2 | 0.52 | 0.47 | 0.65 | 0.48 | 0.48 |
| Potable Consumption per THC | Kilolitres per THC | 5.48 | 4.74 | 4.68 | 3.75 | 2.18 |
| Potable Consumption per FTE | Kilolitres per FTE | 5.96 | 5.04 | 5.17 | 4.35 | 2.30 |
| Potable Consumption per unit of Office Space | Kilolitres per m2 | 0.33 | 0.31 | 0.30 | 0.29 | 0.17 |
| Total potable water consumption floor only | Kilolitres | 652 | 595 | 581 | 564 | 325 |
| Recycled water floor only  | Kilolitres | 17.56 | 19.38 | 7.10 | 0.00 | 0.00 |
| Total apportioned water consumption8 | Kilolitres | 1011 | 920 | 1266 | 928 | 937 |
| Apportioned water consumption per THC | Kilolitres per THC | 8.50 | 7.32 | 10.21 | 6.23 | 6.33 |
| Apportioned water consumption per FTE | Kilolitres per FTE | 9.24 | 7.78 | 11.27 | 7.44 | 7.21 |
| Transportation10 | Energy consumption per THC | Gigajoules per THC | 3.59 | 2.40 | 3.65 | 2.24 | 1.29 |
| Energy consumption per FTE | Gigajoules per FTE | 3.91 | 2.55 | 4.03 | 2.67 | 1.46 |
| Total energy consumption | Gigajoules | 427.27 | 301.81 | 452.15 | 333.04 | 190.29 |
| Total vehicle travel by vehicle type10 | Kilometres | 204,015 | 181,169 | 225,853 | 154,113 | 72633 |
| Total associated GHG emissions | Kilograms of CO2-e | 28,892 | 20,342 | 30,475 | 23,213 | 12,902 |
| GHG emissions/1,000 km travelled | Kilograms of CO2-e | 142 | 112 | 135 | 151 | 178 |
| Staff Travel associated with agency operations per THC | Kilometres per THC | 1714 | 1442 | 1821 | 1034 | 491 |
| Staff Travel associated with agency operations per FTE | Kilometres per FTE | 1865 | 1532 | 2011 | 1235 | 559 |
| Total air travel associated with agency operations | Kilometres | 146,960 | 43,665 | 162,570 | 275,833 | 85,957 |
| Employees regularly using public transport, cycling or walking to and from work | Percentage | 90.1% | 89.3% | 93.1% | 96.9% | 95.5% |
| Employees regularly using more sustainable modes of transport 11 | Percentage | 29.1% | 26.2% | 28.3% | 32.7% | 33.7% |
| Greenhouse Gas Emissions 15,16,17,18 | Total GHG emissions associated with scope 3 energy use12 | Kilograms of CO2 –e  | 16,096 | 11,959 | 12,171 | 86,738 | 71,153 |
| Total GHG emissions associated with vehicle fleet | Kilograms of CO2-e | 28,892 | 20,342 | 30,475 | 23,213 | 12,902 |
| Total GHG emissions associated with air travel13 | Kilograms of CO2-e  | 43,665 | 47,547 | 35,707 | 73,409 | 22,753 |
| Total GHG emissions associated with waste disposal | Kilograms of CO2-e  | 1227 | 1260 | 707 | 1073 | 424 |
| Any other known Greenhouse Gas emissions associated with other activities | As per note 20 inclusions and additions to note 20 | 134680 | 123847 | 106564 | 93023 | 16104 |
| Total GHG emissions from staff commute18 | Kilograms of CO2-e  | 108,884 | 107,349 | 107,918 | 105,902 | 85,510 |
| Total GHG emissions associated with scope of operational activities19 | Kilograms of CO2-e  | 473,356 | 442,663 | 424,987 | 525,887 | 320,832 |
| Greenhouse Gas Offsets Purchased | Kilograms of CO2-e  |   |   |   |   |   |
| Total GHG Emissions per FTE | Kilograms of CO2-e  | 4327 | 3744 | 3784 | 4214 | 2468 |

Notes:

[1] During FY 2019–20, SV had an average of 317 clients / guest visitors per month which represents an overall decrease of 31 per cent from FY 2018–19. Office-based client meetings ceased in March 2020 as staff worked from home.

[2] THC = Average Total Head Count for FY 2019–20 which includes contractors employed at SV. Our contractors work onsite, using many of the same resources as our employees. Temporary agency employees are not included in THC.

[3] FTE = Full time equivalent staff averaged for the FY 2019–20. Temporary agency employees are not included in FTE.

[4] Base building apportioned gas consumption is calculated from net lettable area. With SV occupying 1 floor our apportioned value is 2.9 per cent.

[5] One ream is equivalent to 500 sheets of A4 office paper. All paper figures rounded to the nearest tenth.

[6] Waste figures from one-week-a-month measurements taken throughout 2017–18 which is meant to be within ±10% accuracy.

[7] SV has onsite water meters that measure potable water use within the tenancy. For the purpose of calculating GHG emissions from water, these figures are not used in water reporting because they exclude SV's apportioned share of base building water use.

[8] Total water use figure calculated as an apportioned value (2.9 per cent) based on net lettable area occupied by SV.

[9] As of June 2014, vehicle fleet entirely made up of Hybrid Camrys which use unleaded fuel.

[10] Value incorporates staff driving personal vehicles in some instances where fleet vehicles not accessible.

[11] More sustainable modes of commuting include cycling, walking and working from home.

[12] The treatment of GreenPower changed in FY 2010–11, with GreenPower purchasing no longer considered abatement for scope 3 emissions. While SV purchased 100 per cent GreenPower, remaining scope 3 associated emissions has been offset through the purchase of an accredited carbon offset product.

[13] Greenhouse estimations for years prior to FY 2010–11 have been adjusted based on updated formula. In this example the Radiative Forcing Index has been decreased from 5 in 2010–11 to 1.9 for the RFI factor and 1.09 for Uplift Factor this year. Previous years have been updated using the same factors as in 2011–12.

[14] In environmental management system language ‘greenhouse gas emissions’ is not an Environmental Aspect but rather an Environmental Impact. For convenience it has been left in the Environmental Aspect column for easier illustration.

[15] Greenhouse gas emission factors based on July 2018 National Greenhouse Accounts factors and EPA Victoria Greenhouse Gas Inventory Management Plan. Emissions from air travel are calculated using EPA Victoria Greenhouse Inventory management Plan, which references Defra methodology. Other factors are calculated using ATO, ABS, RACV, and V-Line data

[16] Emissions from publications are calculated using a methodology developed by The Gaia Partnership using the CO2 counter technology.

[17] GHG emissions calculations for water and A/C refrigerant were updated in FY 2013–14. Water emissions changed due to a change in the emissions factor from 2.34 kg/kL to 1.36 kg/kL

[18] GHG emissions from staff commute to and from work was incorporated beginning in FY 2012–13

[19] The operational aspects included in the scope of activities for purchasing carbon offsets are: apportioned base building electricity and gas, office tenant light and power, kitchen and vehicle refrigerants, waste to landfill, air travel, public transport, taxi travel, fleet vehicles for work-based activities, paper and publications consumption, water consumption and staff commuting. Office, light and power are included even though GreenPower is purchased to illustrate the organisation's total GHG emissions associated with the scope of operational activities. A 10 per cent buffer in the purchase of carbon offsets has been incorporated to cover any inaccuracies in calculating the components included within SV’s Greenhouse inventory boundary.

[20] Total vehicle travel distance was incorrectly reported in 2014–15. The correct value is 234,313 km. This does not impact the GHG emissions reported.

[21] The equation for total GHG emissions associated with scope of operational activities for 2014–15 did not include the total GHG emissions from staff commute in 2014–15 Annual Report. This has been corrected in 2015–16.

[22] For the apportioned calculations for 2016–17, electricity and water data was unavailable for quarter four. As such, a daily average was calculated and extrapolated based on the previous three-quarters of 2016–17.

[23] Total air travel associated with agency operations for 2016–17 (cell N51) was incorrect due to inadvertent cell references. Cell N51 now reflects the correct value (165,832 km). The previously reported (incorrect) value was 43,665 km. The air travel GHG emissions for that year (which were correctly referenced) have not been affected.

[24] The recycled water system has not been in operation since July 2018 and thus zero values have been entered for recycled water for FY 2018–19

[25] Scope 3 emissions from apportioned energy use are captured in row 54. The reference to apportioned energy emissions from O-Footprint have therefore been removed from this sum to avoid double-counting.

# Appendix 4: Grant allocations

Table 34: Grants allocated in 2019–20

| Organisation | Description | Payment |
| --- | --- | --- |
| Gippsland Climate Change Network (GCCN) | GCCN ABBA Research Project | $10,510.00 |
| RMIT University LaTrobe Street | ABBA RMIT C-Loop Collaborative Project | $15,000.00 |
| RMIT University LaTrobe Street | ABBA RMIT C-Loop Collaborative Project | $14,614.00 |
| Melbourne Polytechnic | Business Capability – Next Generation Electricians | $28,000.00 |
| NORTH Link | Energy Feasibility Study in Melbourne's North | $20,000.00 |
| Master Dry Cleaners | Gas Efficiency Grant - Master Dry Cleaners | $7,398.90 |
| CMTP Pty Ltd | Gas Efficiency Grant - CMTP | $5,937.00 |
| Sundown Foods | Gas Efficiency Grant - Sundown Foods | $10,000.00 |
| Kingfield Galvanizing Pty Ltd | Gas Efficiency Grant - Kingfield Galvanizing Pty Ltd | $14,322.83 |
| Kingfield Galvanizing Pty Ltd | Gas Efficiency Grant - Kingfield Galvanizing Pty Ltd | $3,015.34 |
| Pureharvest | Gas Efficiency Grant - Pureharvest | $10,000.00 |
| Saputo Dairy Australia | Gas Efficiency Grant - Saputo Dairy Australia | $20,000.00 |
| Saputo Dairy Australia | Gas Efficiency Grant - Saputo Dairy Australia | $10,000.00 |
| Super Clean Linen Service | Gas Efficiency Grant - Super Clean Linen Service | $2,000.00 |
| Mastercoat | Gas Efficiency Grant - Mastercoat | $3,440.00 |
| Mildura Meatco | Gas Efficiency Grant - Mildura Meatco | $10,000.00 |
| Precision Plating (Aust) Pty Ltd | Gas Efficiency Grant - Precision Plating (Aust) Pty Ltd | $1,427.66 |
| Don KRC (KR Castlemaine) | Material Assessment - Don KRC (KR Castlemaine) | $6,000.00 |
| Melbourne Marriott Hotel | Melbourne Marriott Hotel - Better Commercial Buildings Funding Agreement | $4,000.00 |
| Wheelers Hill Shopping Centre | Wheelers Hill Shopping Centre - Better Commercial Buildings Funding Agreement | $4,050.00 |
| Grand Hyatt Melbourne | Grand Hyatt Melbourne - Better Commercial Buildings Funding Agreement | $5,000.00 |
| RACV | Better Commercial Buildings General Funding Agreement - RACV (485-501 Bourke St) | $20,000.00 |
| RACV | Better Commercial Buildings General Funding Agreement - RACV (485-501 Bourke St) | $5,000.00 |
| RACV | Better Commercial Buildings General Funding Agreement - RACV (Eagle House) | $5,000.00 |
| RACV | Better Commercial Buildings General Funding Agreement - RACV (Noble Park) | $5,000.00 |
| BMG United Investments Pty Ltd | Better Commercial Buildings General Funding Agreement - BMG United Investments | $20,000.00 |
| BMG United Investments Pty Ltd | Better Commercial Buildings General Funding Agreement - BMG United Investments | $5,000.00 |
| 616 St Kilda Joint Venture | Better Commercial Buildings General Funding Agreement - Primewest-607 Bourke Street | $5,000.00 |
| CBM Australia | Better Commercial Buildings General Funding Agreement - CBM Australia | $5,000.00 |
| Globe International | Better Commercial Buildings - Globe International Ltd | $6,665.00 |
| \*Garda Capital Limited as RE for GDF | Better Commercial Buildings - Garda - 436 Elgar Rd Box Hill | $20,000.00 |
| \*Garda Capital Limited as RE for GDF | Better Commercial Buildings - Garda - 436 Elgar Rd Box Hill | $5,000.00 |
| Mirvac Commercial Sub SPV Pty Ltd | Better Commercial Buildings - Mirvac - 367 Collins St | $20,000.00 |
| Amora Hotel Riverwalk | Better Commercial Buildings - Amora Hotel - 649 Bridge Rd Richmond | $4,545.45 |
| Yarra Valley Lodge Pty Ltd | Better Commercial Buildings - Yarra Valley Lodge - 22 Heritage Ave Chirnside Park | $5,000.00 |
| Jones Lang Lasalle | Endeavour Hills Shopping Centre - Better Commercial Buildings Funding Agreement | $5,000.00 |
| Jones Lang Lasalle | Endeavour Hills Shopping Centre - Better Commercial Buildings Funding Agreement | $20,000.00 |
| Swanston Hotel Grand Mercure | Swanston Hotel Grand Mercure - Better Commercial Buildings Funding Agreement | $5,000.00 |
| Swanston Hotel Grand Mercure | Swanston Hotel Grand Mercure - Better Commercial Buildings Funding Agreement | $20,000.00 |
| Mercure Welcome Hotel | Mercure Welcome Hotel | $5,000.00 |
| Mercure Welcome Hotel | Mercure Welcome Hotel | $20,000.00 |
| Mercure Welcome Hotel | Mercure Welcome Hotel | $5,000.00 |
| Owners Corp #3 Plan of subdivision #428191E | 140 Burke St - Better Commercial Buildings Funding Agreement | $5,000.00 |
| Owners Corp #3 Plan of subdivision #428191E | 140 Burke St - Better Commercial Buildings Funding Agreement | $20,000.00 |
| Yarra Ranges Shire Council | Healesville CoRE Administration Systems Integration Project & Report | $5,000.00 |
| Yarra Ranges Shire Council | Healesville CoRE Administration Systems Integration Project & Report | $5,000.00 |
| Mount Alexander Shire Council | Mount Alexander Shire Community Transition Plan (Stage 1) | $5,500.00 |
| Mount Alexander Shire Council | Mount Alexander Shire Community Transition Plan (Stage 1) | $5,000.00 |
| RENEW | Zero Carbon Community Transition Grant - Hepburn Z-NET: Scaling Up Community Transitions | $5,000.00 |
| RENEW | Zero Carbon Community Transition Grant - Hepburn Z-NET: Scaling Up Community Transitions | $5,000.00 |
| Warrnambool City Council | Zero Warrnambool Emissions Profile | $10,000.00 |
| First Person Consulting | TAKE2 Evaluation | $11,560.00 |
| Macedon Ranges Shire Council | Cool Changes – Woodend District 3442 | $5,000.00 |
| Macedon Ranges Shire Council | Cool Changes – Woodend District 3442 | $5,000.00 |
| Bendigo Sustainability Group | Community Power Hub - Bendigo | $30,000.00 |
| Bendigo Sustainability Group | Community Power Hub - Bendigo | $15,000.00 |
| Ballarat Renewable Energy and Zero Emissions (BREAZE) Inc. | Community Power Hub - Ballarat | $30,000.00 |
| Ballarat Renewable Energy and Zero Emissions (BREAZE) Inc. | Community Power Hub - Ballarat | $15,000.00 |
| Gippsland Climate Change Network (GCCN) | Community Power Hub - Latrobe Valley | $30,000.00 |
| Gippsland Climate Change Network (GCCN) | Community Power Hub - Latrobe Valley | $15,000.00 |
| Bayside City Council | E-waste Campaign Implementation Support Grant - Bayside City Council E-waste Education & Community Engagement Campaign | $2,000.00 |
| Boroondara City Council | E-waste Campaign Implementation Support Grant - Boroondara E-waste Education Campaign | $2,703.78 |
| Brimbank City Council | E-waste Campaign Implementation Support Grant - Brimbank E-Waste Ban Education and Engagement Campaign | $3,000.00 |
| Cardinia Shire Council | E-waste Campaign Implementation Support Grant - E-waste Education Program | $3,000.00 |
| City of Greater Dandenong | E-waste Campaign Implementation Support Grant - Take Your E-Waste to a Better Place | $2,955.00 |
| Yarra City Council | E-waste Campaign Implementation Support Grant - Take Your E-waste to a Better Place' campaign in Yarra | $7,000.00 |
| Yarra City Council | E-waste Campaign Implementation Support Grant - Take Your E-waste to a Better Place' campaign in Yarra | $2,952.49 |
| City of Darebin | E-waste Campaign Implementation Support Grant - Don't Waste Your E-waste Darebin | $3,000.00 |
| Glen Eira City Council | E-waste Campaign Implementation Support Grant - E-waste Communications Campaign | $7,000.00 |
| Hume City Council | E-waste Campaign Implementation Support Grant | $2,982.00 |
| Knox City Council | E-waste Campaign Implementation Support Grant - Knox City Council E-waste Communication Resources | $2,940.94 |
| Maribyrnong City Council | E-waste Campaign Implementation Support Grant | $3,000.00 |
| Melbourne City Council | E-waste Campaign Implementation Support Grant - City of Melbourne E-waste Education and Awareness Campaign 2019 | $3,000.00 |
| Monash City Council | E-waste Campaign Implementation Support Grant - Monash E-waste Ban Education Campaign | $3,000.00 |
| Mornington Peninsula Shire Council | E-waste Campaign Implementation Support Grant - Engaging the Mornington Peninsula on the E-waste Ban | $2,985.00 |
| Nillumbik Shire Council | E-waste Campaign Implementation Support Grant - E-waste Recycling in Nillumbik | $3,000.00 |
| Whittlesea City Council (Epping depot) | E-waste Campaign Implementation Support Grant - Promoting the E-Waste Ban to City of Whittlesea Residents | $3,000.00 |
| Wyndham City Council | E-waste Campaign Implementation Support Grant - Recycle Your Electrical Waste, it's a Resource not Waste | $2,955.00 |
| Yarra Ranges Shire Council | E-waste Campaign Implementation Support Grant - Yarra Ranges Shire Council | $3,000.00 |
| Gippsland Waste and Resource Recovery Group (GWRRG) | E-Waste Implementation Support Grant | $15,000.00 |
| Gippsland Waste and Resource Recovery Group (GWRRG) | E-Waste Implementation Support Grant | $14,578.11 |
| SignAction Design and Manufacture | E-waste Fencing Signage | $11,805.50 |
| SignAction Design and Manufacture | E-waste Fencing Signage | $3,256.69 |
| North East Waste and Resource Recovery Group (NEWRRG) | E-Waste Campaign Implementation Support Grant - E-Waste Education and Awareness Campaign | $25,000.00 |
| North East Waste and Resource Recovery Group (NEWRRG) | E-Waste Campaign Implementation Support Grant - E-Waste Education and Awareness Campaign | $25,000.00 |
| Loddon Mallee Waste and Resource Recovery Group (LMWRRG) | E-Waste Implementation Support Grant - Loddon Mallee E-waste Campaign Implementation | $12,750.00 |
| Loddon Mallee Waste and Resource Recovery Group (LMWRRG) | E-Waste Implementation Support Grant - Loddon Mallee E-waste Campaign Implementation | $11,965.45 |
| Barwon South West Waste and Resource Recovery Group  | E-Waste Implementation Support Grant - Barwon South West E-waste Education Campaign | $22,500.00 |
| Barwon South West Waste and Resource Recovery Group  | E-Waste Implementation Support Grant - Barwon South West E-waste Education Campaign | $22,500.00 |
| Grampians Central West Waste and Resource Recovery Group - HEAD OFFICE | E\_Waste Implementation Support Grant - | $30,000.00 |
| Grampians Central West Waste and Resource Recovery Group - HEAD OFFICE | E\_Waste Implementation Support Grant - | $30,000.00 |
| Goulburn Valley Waste and Resource Recovery Group (GVWRRG) | Goulburn Valley E Waste Education and Awareness Campaign | $20,000.00 |
| Goulburn Valley Waste and Resource Recovery Group (GVWRRG) | Goulburn Valley E Waste Education and Awareness Campaign | $10,000.00 |
| Swinburne University of Technology | Swinburne - Pilot process for extraction and production of Zinc powder from end of life batteries | $30,000.00 |
| Deakin University- Waurn Ponds Campus | Deakin - Recycled silicon from PV panels | $50,000.00 |
| Deakin University- Waurn Ponds Campus | Deakin - Recycled silicon from PV panels | $50,000.00 |
| Mount Hotham Alpine Resort Management Board | E-waste Infrastructure Upgrade - Mt Hotham RRC | $10,000.00 |
| Towong Shire Council | E-waste Infrastructure Upgrade - Towong Shire - Tallangatta Site | $50,000.00 |
| Towong Shire Council | E-waste Infrastructure Upgrade - Towong Shire - Tallangatta Site | $18,563.55 |
| Towong Shire Council | E-waste Infrastructure Upgrade - Towong Shire - Corryong Transfer Station | $50,000.00 |
| Towong Shire Council | E-waste Infrastructure Upgrade - Towong Shire - Corryong Transfer Station | $20,000.00 |
| City of Ballarat | E-waste Infrastructure Upgrade - Ballarat Transfer Station | $48,575.00 |
| City of Ballarat | E-waste Infrastructure Upgrade - Ballarat Transfer Station | $19,430.00 |
| Campaspe Shire Council | E-waste Infrastructure Upgrade - Campaspe Shire Council - Echuca Environment Centre | $46,800.00 |
| Campaspe Shire Council | E-waste Infrastructure Upgrade - Campaspe Shire Council - Echuca Environment Centre | $7,996.02 |
| South Gippsland Shire Council | E-waste Infrastructure Upgrade - South Gippsland Shire Council - Koonwarra Transfer Station | $50,000.00 |
| South Gippsland Shire Council | E-waste Infrastructure Upgrade - South Gippsland Shire Council - Koonwarra Transfer Station | $15,080.48 |
| South Gippsland Shire Council | E-waste Infrastructure Upgrade - South Gippsland Shire Council - Foster Transfer Station | $50,000.00 |
| South Gippsland Shire Council | E-waste Infrastructure Upgrade - South Gippsland Shire Council - Foster Transfer Station | $20,000.00 |
| South Gippsland Shire Council | E-waste Infrastructure Upgrade - South Gippsland Shire Council - Mirboo North Transfer Station | $50,000.00 |
| South Gippsland Shire Council | E-waste Infrastructure Upgrade - South Gippsland Shire Council - Mirboo North Transfer Station | $20,000.00 |
| South Gippsland Shire Council | E-waste Infrastructure Upgrade - South Gippsland Shire Council - Venus Bay Transfer Station | $50,000.00 |
| South Gippsland Shire Council | E-waste Infrastructure Upgrade - South Gippsland Shire Council - Venus Bay Transfer Station | $20,000.00 |
| Mitchell Shire Council | E-waste Infrastructure Upgrade - Mitchell Shire Council - Broadford Transfer Station | $50,000.00 |
| Mitchell Shire Council | E-waste Infrastructure Upgrade - Mitchell Shire Council - Broadford Transfer Station | $20,000.00 |
| Mitchell Shire Council | E-waste Infrastructure Upgrade - Mitchell Shire Council - Wallan Transfer Station | $28,410.73 |
| Mitchell Shire Council | E-waste Infrastructure Upgrade - Mitchell Shire Council - Wallan Transfer Station | $20,000.00 |
| Mount Alexander Shire Council | E-waste Infrastructure Upgrade - Mount Alexander Shire - Maldon Transfer Station | $37,500.00 |
| Mount Alexander Shire Council | E-waste Infrastructure Upgrade - Mount Alexander Shire - Maldon Transfer Station | $13,876.01 |
| Loddon Shire Council | E-waste Infrastructure Upgrade - Boort landfill and recycle | $45,950.00 |
| Loddon Shire Council | E-waste Infrastructure Upgrade - Boort landfill and recycle | $15,939.96 |
| City of Greater Geelong | E-waste Infrastructure Upgrade - City of Greater Geelong - Drysdale Resource Recovery Centre | $50,000.00 |
| City of Greater Geelong | E-waste Infrastructure Upgrade - City of Greater Geelong - Drysdale Resource Recovery Centre | $20,000.00 |
| City of Greater Geelong | E-waste Infrastructure Upgrade - City of Greater Geelong - North Geelong RRC | $50,000.00 |
| City of Greater Geelong | E-waste Infrastructure Upgrade - City of Greater Geelong - North Geelong RRC | $20,000.00 |
| Loddon Shire Council | E-waste Infrastructure Upgrade - Inglewood Transfer Station | $28,880.00 |
| Loddon Shire Council | E-waste Infrastructure Upgrade - Inglewood Transfer Station | $28,251.96 |
| Wangaratta Rural City Council | E-waste Infrastructure Upgrade - Wangaratta - Wangaratta Transfer Station | $49,156.77 |
| Wangaratta Rural City Council | E-waste Infrastructure Upgrade - Wangaratta - Wangaratta Transfer Station | $19,266.12 |
| Macedon Ranges Shire Council | E-waste Infrastructure Upgrade - Woodend Transfer Station | $50,000.00 |
| Macedon Ranges Shire Council | E-waste Infrastructure Upgrade - Woodend Transfer Station | $22,552.70 |
| City of Darebin | E-waste Infrastructure Upgrade - Darebin City Council - Darebin RRC | $30,000.00 |
| City of Darebin | E-waste Infrastructure Upgrade - Darebin City Council - Darebin RRC | $50,000.00 |
| City of Darebin | E-waste Infrastructure Upgrade - Darebin City Council - Darebin RRC | $20,000.00 |
| Macedon Ranges Shire Council | E-waste Infrastructure Upgrade - Kyneton Transfer Station | $50,000.00 |
| Macedon Ranges Shire Council | E-waste Infrastructure Upgrade - Kyneton Transfer Station | $20,125.40 |
| Macedon Ranges Shire Council | E-waste Infrastructure Upgrade - Romsey Transfer Station | $50,000.00 |
| Macedon Ranges Shire Council | E-waste Infrastructure Upgrade - Romsey Transfer Station | $23,419.40 |
| Ararat Rural City Council | E-waste Infrastructure Upgrade - Lake Bolac Resource Recovery Centre | $30,000.00 |
| Ararat Rural City Council | E-waste Infrastructure Upgrade - Ararat Resource Recovery Centre | $50,000.00 |
| Ararat Rural City Council | E-waste Infrastructure Upgrade - Ararat Resource Recovery Centre | $20,000.00 |
| Northern Grampians Shire Council | E-waste Infrastructure Upgrade - St Arnaud Transfer Station | $50,000.00 |
| Northern Grampians Shire Council | E-waste Infrastructure Upgrade - St Arnaud Transfer Station | $20,000.00 |
| Northern Grampians Shire Council | E-waste Infrastructure Upgrade - Stawell Transfer Station | $50,000.00 |
| Northern Grampians Shire Council | E-waste Infrastructure Upgrade - Stawell Transfer Station | $20,000.00 |
| Strathbogie Shire Council | E-waste Infrastructure Upgrade - Euroa Resource Recovery | $26,453.06 |
| Strathbogie Shire Council | E-waste Infrastructure Upgrade - Euroa Resource Recovery | $11,160.50 |
| Strathbogie Shire Council | E-waste Infrastructure Upgrade - Nagambie Resource Recovery Centre | $20,922.00 |
| Strathbogie Shire Council | E-waste Infrastructure Upgrade - Nagambie Resource Recovery Centre | $8,368.80 |
| Swan Hill Rural City Council | E-waste Infrastructure Upgrade - Swan Hill Rural City Council - Circular Eco Centre - E-Waste Detox Recycling Facility | $39,396.32 |
| Swan Hill Rural City Council | E-waste Infrastructure Upgrade - Swan Hill Rural City Council - Circular Eco Centre - E-Waste Detox Recycling Facility | $16,884.14 |
| Mount Hotham Alpine Resort Management Board | E-waste Infrastructure Upgrade - Mt Hotham RRC | $25,000.00 |
| Knox Transfer Station Pty Ltd | E-waste Infrastructure Upgrade - Wesburn Transfer Station | $8,087.34 |
| Knox Transfer Station Pty Ltd | E-waste Infrastructure Upgrade - Wesburn Transfer Station | $3,466.00 |
| Baw Baw Shire Council | E-waste Infrastructure Upgrade - Baw Baw Shire Council - Lardner TS | $19,626.00 |
| Baw Baw Shire Council | E-waste Infrastructure Upgrade - Baw Baw Shire Council - Neerim South TS | $2,342.00 |
| Baw Baw Shire Council | E-waste Infrastructure Upgrade - Baw Baw Shire Council - Trafalgar Transfer Station | $17,812.00 |
| Yarra City Council | E-waste Infrastructure Upgrade - Clifton Hill Recycling Centre | $39,492.11 |
| Yarra City Council | E-waste Infrastructure Upgrade - Clifton Hill Recycling Centre | $16,925.19 |
| Swan Hill Rural City Council | E-waste Infrastructure Upgrade - SHRCC - Circular ECO Centre – E-waste & Detox Recycling Facility - Robinvale | $50,000.00 |
| Swan Hill Rural City Council | E-waste Infrastructure Upgrade - SHRCC - Circular ECO Centre – E-waste & Detox Recycling Facility - Robinvale | $20,000.00 |
| Hume City Council | E-waste Infrastructure Upgrade - Sunbury Transfer Station | $30,000.00 |
| Hume City Council | E-waste Infrastructure Upgrade - Sunbury Transfer Station | $50,000.00 |
| Hume City Council | E-waste Infrastructure Upgrade - Sunbury Transfer Station | $20,000.00 |
| Frankston City Council | E-waste Infrastructure Upgrade - Frankston Recycle Centre | $50,000.00 |
| Frankston City Council | E-waste Infrastructure Upgrade - Frankston Recycle Centre | $20,000.00 |
| Golden Plains Shire Council | E-waste Infrastructure Upgrade - Rokewood Transfer Station | $5,508.94 |
| Greater Shepparton City Council | E-waste Infrastructure Upgrade - Shepparton Resource Recovery Centre | $22,500.00 |
| Greater Shepparton City Council | E-waste Infrastructure Upgrade - Shepparton Resource Recovery Centre | $50,000.00 |
| Greater Shepparton City Council | E-waste Infrastructure Upgrade - Shepparton Resource Recovery Centre | $27,500.00 |
| Greater Shepparton City Council | E-waste Infrastructure Upgrade - Ardmona Resource Recovery Centre | $21,000.00 |
| Greater Shepparton City Council | E-waste Infrastructure Upgrade - Ardmona Resource Recovery Centre | $50,000.00 |
| Greater Shepparton City Council | E-waste Infrastructure Upgrade - Ardmona Resource Recovery Centre | $29,000.00 |
| City of Greater Bendigo | E-waste Infrastructure Upgrade - Eaglehawk Recycle Shop | $49,500.00 |
| City of Greater Bendigo | E-waste Infrastructure Upgrade - Eaglehawk Recycle Shop | $13,842.97 |
| Murrindindi Shire Council | E-waste Infrastructure Upgrade - Kinglake Resource Recovery Centre | $49,750.00 |
| Murrindindi Shire Council | E-waste Infrastructure Upgrade - Kinglake Resource Recovery Centre | $19,900.00 |
| City of Greater Bendigo | E-waste Infrastructure Upgrade - Heathcote Transfer Station | $36,000.00 |
| City of Greater Bendigo | E-waste Infrastructure Upgrade - Heathcote Transfer Station | $7,517.16 |
| City of Greater Bendigo | E-waste Infrastructure Upgrade - Strathfieldsaye Transfer Station | $61,110.09 |
| Murrindindi Shire Council | E-waste Infrastructure Upgrade - Yea Resource Recovery Centre | $30,000.00 |
| Moorabool Shire Council | E-waste Infrastructure Upgrade - Moorabool Shire Council - Bacchus Marsh TS | $49,993.10 |
| Moorabool Shire Council | E-waste Infrastructure Upgrade - Moorabool Shire Council - Bacchus Marsh TS | $19,997.20 |
| Hindmarsh Shire Council | E-waste Infrastructure Upgrade - Dimboola Transfer Station | $50,000.00 |
| Hindmarsh Shire Council | E-waste Infrastructure Upgrade - Dimboola Transfer Station | $20,000.00 |
| Hindmarsh Shire Council | E-waste Infrastructure Upgrade - Nhill Transfer Station | $50,000.00 |
| Hindmarsh Shire Council | E-waste Infrastructure Upgrade - Nhill Transfer Station | $20,000.00 |
| Moorabool Shire Council | E-waste Infrastructure Upgrade - Moorabool Shire Council - Ballan Transfer Station | $30,645.00 |
| Moorabool Shire Council | E-waste Infrastructure Upgrade - Moorabool Shire Council - Ballan Transfer Station | $8,024.93 |
| Murrindindi Shire Council | E-waste Infrastructure Upgrade - Alexandra Resource Recovery Centre | $39,714.17 |
| Murrindindi Shire Council | E-waste Infrastructure Upgrade - Alexandra Resource Recovery Centre | $17,020.36 |
| Wellington Shire Council | E-waste Infrastructure Upgrade - Yarram Transfer Station | $47,147.50 |
| Wellington Shire Council | E-waste Infrastructure Upgrade - Heyfield Transfer Station | $49,993.99 |
| Wellington Shire Council | E-waste Infrastructure Upgrade - Maffra Landfill | $50,000.00 |
| Wellington Shire Council | E-waste Infrastructure Upgrade - Maffra Landfill | $10,264.34 |
| Wellington Shire Council | E-waste Infrastructure Upgrade - Stratford Transfer Station | $50,000.00 |
| Wellington Shire Council | E-waste Infrastructure Upgrade - Stratford Transfer Station | $12,723.62 |
| Wellington Shire Council | E-waste Infrastructure Upgrade - Kilmany Resource and Recovery Facility | $50,000.00 |
| Wellington Shire Council | E-waste Infrastructure Upgrade - Kilmany Resource and Recovery Facility | $20,000.00 |
| Pyrenees Shire Council | E-waste Infrastructure Upgrade - Avoca Transfer Station | $20,000.00 |
| Pyrenees Shire Council | E-waste Infrastructure Upgrade - Beaufort Transfer Station | $19,951.00 |
| Pyrenees Shire Council | E-waste Infrastructure Upgrade - Snake Valley Transfer Station | $5,000.00 |
| Bayside City Council | E-waste Infrastructure Upgrade - Bayside City Council | $36,349.50 |
| Bayside City Council | E-waste Infrastructure Upgrade - Bayside City Council | $20,000.00 |
| Corangamite Shire Council | E-waste Infrastructure Upgrade - Corangamite Shire Council: Naroghid Regional Landfill | $50,000.00 |
| Corangamite Shire Council | E-waste Infrastructure Upgrade - Corangamite Shire Council: Naroghid Regional Landfill | $20,000.00 |
| Corangamite Shire Council | E-waste Infrastructure Upgrade - Timboon Transfer Station | $50,000.00 |
| Corangamite Shire Council | E-waste Infrastructure Upgrade - Timboon Transfer Station | $16,702.79 |
| Bass Coast Shire Council | E-waste Infrastructure Upgrade - Cowes Recycling Facility | $47,825.50 |
| Bass Coast Shire Council | E-waste Infrastructure Upgrade - Cowes Recycling Facility | $19,130.20 |
| Alpine Shire Council | E-waste Infrastructure Upgrade - Alpine Shire Council Mt Beauty Transfer Station | $30,000.00 |
| Alpine Shire Council | E-waste Infrastructure Upgrade - Alpine Shire Council Mt Beauty Transfer Station | $50,000.00 |
| Alpine Shire Council | E-waste Infrastructure Upgrade - Alpine Shire Council Mt Beauty Transfer Station | $19,393.50 |
| Alpine Shire Council | E-waste Infrastructure Upgrade - Alpine Shire Council Myrtleford Transfer Station | $30,000.00 |
| Alpine Shire Council | E-waste Infrastructure Upgrade - Alpine Shire Council Myrtleford Transfer Station | $20,000.00 |
| East Gippsland Shire Council | E-waste Infrastructure Upgrade - East Gippsland Shire Council Bairnsdale RRC | $50,000.00 |
| East Gippsland Shire Council | E-waste Infrastructure Upgrade - East Gippsland Shire Council Bairnsdale RRC | $20,000.00 |
| Brimbank City Council | E-waste Infrastructure Upgrade - Brimbank City Council Detox Centre | $50,000.00 |
| Brimbank City Council | E-waste Infrastructure Upgrade - Brimbank City Council Detox Centre | $29,492.30 |
| Buloke Shire Council | E-waste Infrastructure Upgrade - Birchip Landfill - Buloke Shire Council | $50,598.67 |
| Buloke Shire Council | E-waste Infrastructure Upgrade - Birchip Landfill - Buloke Shire Council | $21,685.15 |
| Buloke Shire Council | E-waste Infrastructure Upgrade - Sea Lake Transfer Station - Buloke Shire Council | $39,751.05 |
| Buloke Shire Council | E-waste Infrastructure Upgrade - Sea Lake Transfer Station - Buloke Shire Council | $16,550.91 |
| Falls Creek Alpine Resort Management Board | E-waste Infrastructure Upgrade - Falls Creek E-Waste Recovery Centre | $22,747.20 |
| Falls Creek Alpine Resort Management Board | E-waste Infrastructure Upgrade - Falls Creek E-Waste Recovery Centre | $37,912.00 |
| Falls Creek Alpine Resort Management Board | E-waste Infrastructure Upgrade - Falls Creek E-Waste Recovery Centre | $15,164.80 |
| Central Goldfields Shire Council | E-waste Infrastructure Upgrade - Central Goldfields Shire Council | $50,000.00 |
| Central Goldfields Shire Council | E-waste Infrastructure Upgrade - Central Goldfields Shire Council | $20,000.00 |
| Bass Coast Shire Council | E-waste Infrastructure Upgrade - Wonthaggi Transfer Station | $40,000.00 |
| Bass Coast Shire Council | E-waste Infrastructure Upgrade - Wonthaggi Transfer Station | $25,806.39 |
| Bass Coast Shire Council | E-waste Infrastructure Upgrade - Grantville Resource Recovery Centre | $47,825.50 |
| Bass Coast Shire Council | E-waste Infrastructure Upgrade - Grantville Resource Recovery Centre | $19,130.20 |
| Mildura Rural City Council | E-waste Infrastructure Upgrade - Mildura Landfill Transfer Station and Recovery Facility - Mildura Rural City Council | $30,000.00 |
| Mildura Rural City Council | E-waste Infrastructure Upgrade - Mildura Landfill Transfer Station and Recovery Facility - Mildura Rural City Council | $50,000.00 |
| Mildura Rural City Council | E-waste Infrastructure Upgrade - Mildura Landfill Transfer Station and Recovery Facility - Mildura Rural City Council | $20,000.00 |
| Mildura Rural City Council | E-waste Infrastructure Upgrade - Ouyen Landfill - Mildura Rural City Council | $15,266.16 |
| Mildura Rural City Council | E-waste Infrastructure Upgrade - Ouyen Landfill - Mildura Rural City Council | $50,000.00 |
| Mildura Rural City Council | E-waste Infrastructure Upgrade - Ouyen Landfill - Mildura Rural City Council | $24,340.27 |
| Hepburn Shire Council | E-waste Infrastructure Upgrade - Hepburn Shire Council: Creswick Transfer Station | $44,375.00 |
| Hepburn Shire Council | E-waste Infrastructure Upgrade - Hepburn Shire Council: Creswick Transfer Station | $11,595.52 |
| Moyne Shire Council | E-waste Infrastructure Upgrade - Killarney Transfer Station - Moira Shire Council | $39,125.53 |
| Moyne Shire Council | E-waste Infrastructure Upgrade - Killarney Transfer Station – Moira Shire Council | $16,768.09 |
| Moyne Shire Council | E-waste Infrastructure Upgrade – Mortlake Transfer Station – Moyne Shire Council | $39,895.53 |
| Moyne Shire Council | E-waste Infrastructure Upgrade – Mortlake Transfer Station – Moyne Shire Council | $17,098.09 |
| Mansfield Shire Council | E-waste Infrastructure Upgrade – Mansfield Resource Recovery Centre – Mansfield Shire Council | $48,832.80 |
| Mansfield Shire Council | E-waste Infrastructure Upgrade – Mansfield Resource Recovery Centre – Mansfield Shire Council | $19,462.70 |
| Horsham Rural City Council | E-waste Infrastructure Upgrade – Horsham Rural City Council: Horsham Resource Recovery Centre | $30,000.00 |
| Horsham Rural City Council | E-waste Infrastructure Upgrade – Horsham Rural City Council: Horsham Resource Recovery Centre | $50,000.00 |
| Horsham Rural City Council | E-waste Infrastructure Upgrade – Horsham Rural City Council: Horsham Resource Recovery Centre | $20,000.00 |
| Mt Buller Mt Stirling Resort Management | E-waste Infrastructure Upgrade – Mt Buller Mt Stirling Resort Management | $48,750.00 |
| Mt Buller Mt Stirling Resort Management | E-waste Infrastructure Upgrade – Mt Buller Mt Stirling Resort Management | $19,500.00 |
| Whitehorse City Council | E-waste Infrastructure Upgrade – Whitehorse City Council | $30,000.00 |
| Whitehorse City Council | E-waste Infrastructure Upgrade – Whitehorse City Council | $50,000.00 |
| Whitehorse City Council | E-waste Infrastructure Upgrade – Whitehorse City Council | $20,000.00 |
| Indigo Shire Council | E-waste Infrastructure Upgrade - Indigo Shire Council: Beechworth Transfer Station | $48,179.50 |
| Indigo Shire Council | E-waste Infrastructure Upgrade - Indigo Shire Council: Beechworth Transfer Station | $19,271.80 |
| Indigo Shire Council | E-waste Infrastructure Upgrade - Indigo Shire Council: Rutherglen Transfer Station | $44,033.00 |
| Indigo Shire Council | E-waste Infrastructure Upgrade - Indigo Shire Council: Rutherglen Transfer Station | $7,066.62 |
| Wodonga City Council | E-waste Infrastructure Upgrade – Wodonga City Council | $33,910.00 |
| Wodonga City Council | E-waste Infrastructure Upgrade – Wodonga City Council | $19,809.09 |
| Boroondara City Council | E-waste Infrastructure Upgrade – City of Boroondara Transfer Station | $30,000.00 |
| Boroondara City Council | E-waste Infrastructure Upgrade – City of Boroondara Transfer Station | $50,000.00 |
| Boroondara City Council | E-waste Infrastructure Upgrade – City of Boroondara Transfer Station | $20,000.00 |
| Yarriambiack Shire Council | E-waste Infrastructure Upgrade – Yarriambiack Shire Council – Murtoa | $26,996.41 |
| Yarriambiack Shire Council | E-waste Infrastructure Upgrade – Yarriambiack Shire Council – Murtoa | $11,500.00 |
| Yarriambiack Shire Council | E-waste Infrastructure Upgrade – Yarriambiack – Hopetoun | $26,052.01 |
| Yarriambiack Shire Council | E-waste Infrastructure Upgrade – Yarriambiack – Hopetoun | $11,500.00 |
| Yarriambiack Shire Council | E-waste Infrastructure Upgrade – Yarriambiack Shire Council – Warracknabeal | $25,929.29 |
| Yarriambiack Shire Council | E-waste Infrastructure Upgrade – Yarriambiack Shire Council – Warracknabeal | $11,500.00 |
| Surf Coast Shire Council | E-waste Infrastructure Upgrade – Surf Coast Shire Council – Lorne Transfer Station | $17,333.27 |
| Surf Coast Shire Council | E-waste Infrastructure Upgrade – Surf Coast Shire Council – Lorne Transfer Station | $7,428.55 |
| Surf Coast Shire Council | E-waste Infrastructure Upgrade – Surf Coast Shire Council – Winchelsea Transfer Station | $33,293.26 |
| Surf Coast Shire Council | E-waste Infrastructure Upgrade – Surf Coast Shire Council – Winchelsea Transfer Station | $14,268.55 |
| Surf Coast Shire Council | E-waste Infrastructure Upgrade – Surf Coast Shire Council – Anglesea Landfill and Transfer Station | $30,000.00 |
| Surf Coast Shire Council | E-waste Infrastructure Upgrade – Surf Coast Shire Council – Anglesea Landfill and Transfer Station | $24,340.65 |
| Surf Coast Shire Council | E-waste Infrastructure Upgrade – Surf Coast Shire Council – Anglesea Landfill and Transfer Station | $10,431.71 |
| Alpine Shire Council | E-waste Infrastructure Upgrade – Alpine Shire Council Porepunkah Transfer Station and Recycling Centre | $30,000.00 |
| Alpine Shire Council | E-waste Infrastructure Upgrade – Alpine Shire Council Porepunkah Transfer Station and Recycling Centre | $50,000.00 |
| Alpine Shire Council | E-waste Infrastructure Upgrade – Alpine Shire Council Porepunkah Transfer Station and Recycling Centre | $15,600.10 |
| Stonnington City Council | E-waste Infrastructure Upgrade – Stonnington Waste Transfer Station | $9,386.69 |
| Stonnington City Council | E-waste Infrastructure Upgrade – Stonnington Waste Transfer Station | $4,022.86 |
| Randell Environmental Consulting Pty Ltd (REC) | Victorian E-waste Collection Network Review | $18,458.00 |
| Randell Environmental Consulting Pty Ltd (REC) | Victorian E-waste Collection Network Review | $3,402.00 |
| Innovative Plastic Solutions | ISGP IPS Shopping handbasket made from recycled milk bottles | $37,500.00 |
| National Paper Industries | ISGP NPI Paper Reel Cutting Machine | $34,000.00 |
| Northern Grampians Shire Council | Northern Grampians – LGES Stream 3 Facility Upgrades, Stage 1 | $30,000.00 |
| Strathbogie Shire Council | Strathbogie Corporate Greenhouse Implementation Program | $25,000.00 |
| Gannawarra Shire Council | Gannawarra Shire – Local Government Energy Saver, Stream 3 Facility Upgrades, | $10,000.00 |
| Benalla Rural City Council | Benalla Rural City Building Energy Upgrades | $25,470.00 |
| Northern Grampians Shire Council | Northern Grampians – LGES Stream 3 Facility Upgrades, Stage 2 | $6,818.18 |
| Yarriambiack Shire Council | Yarriambiack – LG Energy Saver, Warracknabeal HVAC Upgrade | $24,362.00 |
| Buloke Shire Council | Buloke Shire – Local Government Energy Saver, Stream 3 Facility Upgrades | $37,185.12 |
| Buloke Shire Council | Buloke Shire – Local Government Energy Saver, Stream 3 Facility Upgrades | $9,704.00 |
| Southern Grampians Shire Council | Southern Grampians Shire LGES upgrades | $10,000.00 |
| Southern Grampians Shire Council | Southern Grampians Shire LGES upgrades | $43,026.00 |
| East Gippsland Shire Council | EGSC Facility Energy Efficiency Upgrades 2019 | $10,000.00 |
| East Gippsland Shire Council | EGSC Facility Energy Efficiency Upgrades 2019 | $40,000.00 |
| Corangamite Shire Council | Corangamite Shire LGES Stream 3 upgrades | $10,000.00 |
| Corangamite Shire Council | Corangamite Shire LGES Stream 3 upgrades | $25,134.00 |
| West Wimmera Shire Council | West Wimmera – LG Energy Saver Stream 3 Facility Upgrades | $24,004.19 |
| West Wimmera Shire Council | West Wimmera – LG Energy Saver Stream 3 Facility Upgrades | $23,000.00 |
| West Wimmera Shire Council | West Wimmera – LG Energy Saver Stream 3 Facility Upgrades | $10,000.00 |
| Colac Otway Shire Council | Colac Otway Shire LGES Stream 3 upgrades | $10,000.00 |
| Colac Otway Shire Council | Colac Otway Shire LGES Stream 3 upgrades | $40,441.80 |
| Central Goldfields Shire Council | Central Goldfields LG Stream 3 Facility Upgrades | $50,000.00 |
| Central Goldfields Shire Council | Central Goldfields LG Stream 3 Facility Upgrades | $56,830.00 |
| Central Goldfields Shire Council | Central Goldfields LG Stream 3 Facility Upgrades | $10,000.00 |
| Benalla Rural City Council | Benalla Rural City Building Energy Upgrades – Stage 2 | $24,441.53 |
| Benalla Rural City Council | Benalla Rural City Building Energy Upgrades – Stage 2 | $7,800.00 |
| Benalla Rural City Council | Benalla Rural City Building Energy Upgrades – Stage 2 | $23,580.50 |
| Murrindindi Shire Council | Building Energy Efficiency Retrofits and Solar PV Installation | $46,707.25 |
| Murrindindi Shire Council | Building Energy Efficiency Retrofits and Solar PV Installation | $46,707.25 |
| Murrindindi Shire Council | Building Energy Efficiency Retrofits and Solar PV Installation | $10,000.00 |
| Yarriambiack Shire Council | Yarriambiack LG Energy Saver Stream 3 Upgrades Stage 3 | $15,274.00 |
| Yarriambiack Shire Council | Yarriambiack LG Energy Saver Stream 3 Upgrades Stage 3 | $16,000.00 |
| Strathbogie Shire Council | LGES Stage 2 – Strathbogie Corporate Greenhouse Implementation Program | $23,507.87 |
| Strathbogie Shire Council | LGES Stage 2 – Strathbogie Corporate Greenhouse Implementation Program | $23,507.87 |
| Strathbogie Shire Council | LGES Stage 2 – Strathbogie Corporate Greenhouse Implementation Program | $10,000.00 |
| Swan Hill Rural City Council | Swan Hill Local Government Energy Saver Facilities Upgrade | $39,125.00 |
| Swan Hill Rural City Council | Swan Hill Local Government Energy Saver Facilities Upgrade | $10,000.00 |
| Swan Hill Rural City Council | Swan Hill Local Government Energy Saver Facilities Upgrade | $39,125.00 |
| Towong Shire Council | Towong Energy Saver 2019–20 | $33,482.62 |
| Towong Shire Council | Towong Energy Saver 2019–20 | $10,000.00 |
| Towong Shire Council | Towong Energy Saver 2019–20 | $33,482.62 |
| Bass Coast Shire Council | Bass Coast 2019/20 Solar Program | $16,592.50 |
| Bass Coast Shire Council | Bass Coast 2019/20 Solar Program | $10,000.00 |
| Bass Coast Shire Council | Bass Coast 2019/20 Solar Program | $15,084.09 |
| Glenelg Shire Council | Glenelg LGES installation of BMS | $42,421.50 |
| Glenelg Shire Council | Glenelg LGES installation of BMS | $10,000.00 |
| Glenelg Shire Council | Glenelg LGES installation of BMS | $42,241.50 |
| Pyrenees Shire Council | Pyrenees Shire LGES Stream 3 Facility Upgrades | $50,000.00 |
| Pyrenees Shire Council | Pyrenees Shire LGES Stream 3 Facility Upgrades | $52,340.00 |
| Pyrenees Shire Council | Pyrenees Shire LGES Stream 3 Facility Upgrades | $10,000.00 |
| Ararat Rural City Council | Ararat Rural City LGES Stream 3 Facility Upgrades | $50,000.00 |
| Loddon Shire Council | Loddon Shire Local Government Energy Saver Facilities Upgrade | $43,202.74 |
| Loddon Shire Council | Loddon Shire Local Government Energy Saver Facilities Upgrade | $24,968.26 |
| Horsham Rural City Council | Horsham Rural City LGES Stream 3 Facility Upgrades | $45,000.00 |
| Horsham Rural City Council | Horsham Rural City LGES Stream 3 Facility Upgrades | $45,970.00 |
| Horsham Rural City Council | Horsham Rural City LGES Stream 3 Facility Upgrades | $10,000.00 |
| Hindmarsh Shire Council | Hindmarsh LGES Stream 3 lighting upgrade | $12,500.00 |
| Hindmarsh Shire Council | Hindmarsh LGES Stream 3 lighting upgrade | $10,000.00 |
| Future Metals Recyclers Melbourne Pty Ltd | Cardinia Transfer Station Upgrade | $20,000.00 |
| Knox Transfer Station Pty Ltd | Knox Transfer Station Process Engineered Fuel | $25,000.00 |
| Replas | Recycling plant expansion (post-consumer waste) | $61,100.00 |
| Replas | Recycling plant expansion (post-consumer waste) | $200,000.00 |
| Replas | Recycling plant expansion (post-consumer waste) | $26,000.00 |
| Replas | Recycling plant expansion (post-consumer waste) | $22,000.00 |
| Repurpose It | Washing Plant 460 Cooper St | $15,000.00 |
| Enrich360 Pty Ltd | Enrich 360 Onsite Food Organic Waste Recovery Program | $241,600.00 |
| Polymeric Powders Company Pty Ltd | Production of tyre crumb derived composite material | $6,000.00 |
| Polymeric Powders Company Pty Ltd | Production of tyre crumb derived composite material | $5,000.00 |
| Polytrade | Polytrade Dandenong Mixed Glass Fines Processing Project | $25,000.00 |
| Advanced Circular Polymers Pty Ltd | Advanced recycling of flexible plastic by polymer type | $125,000.00 |
| Advanced Circular Polymers Pty Ltd | Advanced recycling of flexible plastic by polymer type | $50,000.00 |
| Benalla Rural City Council | Benalla Resource Recovery Centre Upgrade | $45,000.00 |
| CMA Ecocycle | Battery Recycling Solutions | $50,000.00 |
| CMA Ecocycle | Battery Recycling Solutions | $100,000.00 |
| CMA Ecocycle | Battery Recycling Solutions | $30,000.00 |
| CMA Ecocycle | Battery Recycling Solutions | $50,000.00 |
| Western Composting Technology Pty Ltd | Western Composting – Plant Capacity Increase | $30,000.00 |
| Western Composting Technology Pty Ltd | Western Composting – Plant Capacity Increase | $15,000.00 |
| Resourc Pty Ltd | Expansion of Handheld Battery Recycling Plant | $17,000.00 |
| Resourc Pty Ltd | Expansion of Handheld Battery Recycling Plant | $13,000.00 |
| National EWaste Alliance | Diversion and Recycling of Problematic Electronic Waste | $5,000.00 |
| National EWaste Alliance | Diversion and Recycling of Problematic Electronic Waste | $10,000.00 |
| Commercial Tippers Pty Ltd | Construction and Demolition Waste & Commercial and Industrial Waste Sortation Facility | $50,000.00 |
| Commercial Tippers Pty Ltd | Construction and Demolition Waste & Commercial and Industrial Waste Sortation Facility | $50,000.00 |
| Commercial Tippers Pty Ltd | Construction and Demolition Waste & Commercial and Industrial Waste Sortation Facility | $20,000.00 |
| Commercial Tippers Pty Ltd | Construction and Demolition Waste & Commercial and Industrial Waste Sortation Facility | $20,000.00 |
| 30xy Group Pty Ltd | 30XY Group Reclaim Waste Wet Recycling System | $30,000.00 |
| 30xy Group Pty Ltd | 30XY Group Reclaim Waste Wet Recycling System | $100,000.00 |
| 30xy Group Pty Ltd | 30XY Group Reclaim Waste Wet Recycling System | $30,000.00 |
| 30xy Group Pty Ltd | 30XY Group Reclaim Waste Wet Recycling System | $80,000.00 |
| Officeworks | New Recycling Stations for Officeworks' Product Stewardship Programs | $5,000.00 |
| Sims Recycling Solutions | Sims Recycling – E-waste and Battery Recycling Receptacles | $5,000.00 |
| Sims Recycling Solutions | Sims Recycling – E-waste and Battery Recycling Receptacles | $10,000.00 |
| Sims Recycling Solutions | Sims Recycling – E-waste and Battery Recycling Receptacles | $18,000.00 |
| Sims Recycling Solutions | Sims Recycling – E-waste and Battery Recycling Receptacles | $9,000.00 |
| Sims Recycling Solutions | Sims Recycling – E-waste and Battery Recycling Receptacles | $5,000.00 |
| Melton City Council | Melton Transfer Station Upgrade | $150,000.00 |
| Melton City Council | Melton Transfer Station Upgrade | $27,000.00 |
| Melton City Council | Melton Transfer Station Upgrade | $24,500.00 |
| Yarra City Council | Closing the Loop on Yarra's Food Waste | $65,000.00 |
| Yarra City Council | Closing the Loop on Yarra's Food Waste | $40,000.00 |
| Yarra City Council | Closing the Loop on Yarra's Food Waste | $5,000.00 |
| Wangaratta Rural City Council | Wangaratta – Regional Organics Processing Plant | $47,500.00 |
| Wangaratta Rural City Council | Wangaratta – Regional Organics Processing Plant | $71,250.00 |
| Wangaratta Rural City Council | Wangaratta – Regional Organics Processing Plant | $90,000.00 |
| Wangaratta Rural City Council | Wangaratta - Regional Organics Processing Plant | $90,000.00 |
| Moira Shire Council | Moira – Cobram Commercial Waste Sorting Facility | $80,000.00 |
| Moira Shire Council | Moira – Cobram Commercial Waste Sorting Facility | $125,000.00 |
| Yarriambiack Shire Council | Yarriambiack – Warracknabeal Transfer Station Upgrade | $85,000.00 |
| Mitchell Shire Council | Mitchell Shire Council – Seymour RRC | $30,000.00 |
| Warrnambool City Council | FOGO's a GOGO. "If it Grows in it Goes" | $9,000.00 |
| Macedon Ranges Shire Council | Kerbside Food Organics Garden Organics (FOGO) Service Infrastructure | $20,000.00 |
| FMacedon Ranges Shire Council | Kerbside Food Organics Garden Organics (FOGO) Service Infrastructure | $140,000.00 |
| Warrnambool City Council | Separation at source recycling –“a clear solution!” | $30,000.00 |
| Warrnambool City Council | Separation at source recycling –“a clear solution!” | $7,000.00 |
| Surf Coast Shire Council | Surf Coast Shire Food Organics Recovery Program | $20,000.00 |
| Yarra City Council | Yarra City Council Holistic Waste Management Services | $50,000.00 |
| Warrnambool City Council | Separation at source recycling –“a clear solution!” | $10,000.00 |
| McMahons | Investment Support Grant – McMahons | $10,000.00 |
| Australia New Zealand Recycling Platform Limited ANZRP | Mobile E-Waste Factory Project | $2,000.00 |
| Australia New Zealand Recycling Platform Limited ANZRP | Mobile E-Waste Factory Project | $12,000.00 |
| Plascorp Pty Ltd | Plascorp – PVC Granulator for Recycling PVC Piping | $73,250.00 |
| Plascorp Pty Ltd | Plascorp ­– PVC Granulator for Recycling PVC Piping | $2,495.00 |
| Replant-It Pty Ltd | Waste Glass Washing Project | $20,000.00 |
| Envirostream | The Victorian Battery Recycling and Material Recovery Infrastructure Project | $8,800.00 |
| Envirostream | The Victorian Battery Recycling and Material Recovery Infrastructure Project | $35,200.00 |
| Envirostream | The Victorian Battery Recycling and Material Recovery Infrastructure Project | $52,800.00 |
| FDA Enterprises Pty Ltd | Melbourne PVC Pipe Recycling and Manufacturing Facility | $10,000.00 |
| FDA Enterprises Pty Ltd | Melbourne PVC Pipe Recycling and Manufacturing Facility | $24,350.00 |
| FDA Enterprises Pty Ltd | Melbourne PVC Pipe Recycling and Manufacturing Facility | $12,100.00 |
| Recycling Industries Pty Ltd | Clarinda Additive Bin | $5,000.00 |
| Recycling Industries Pty Ltd | Clarinda Additive Bin | $41,400.00 |
| Recycling Industries Pty Ltd | Clarinda Additive Bin | $60,000.00 |
| Recycling Industries Pty Ltd | Clarinda Additive Bin | $21,000.00 |
| Recycling Industries Pty Ltd | Clarinda Additive Bin | $16,100.00 |
| Astron Plastics Pty Limited | Postconsumer polyproperlyne plastic flake sorting and reprocessing plant | $18,750.00 |
| Close the Loop Ltd | Increased use of recycled soft plastics in asphalt roads | $8,000.00 |
| Close the Loop Ltd | Increased use of recycled soft plastics in asphalt roads | $62,019.00 |
| Close the Loop Ltd | Increased use of recycled soft plastics in asphalt roads | $3,764.00 |
| Fulton Hogan Industries | Warrnambool Glass & Plastic Recovery Processing for Pavement Materials | $5,500.00 |
| Supa Dupa | HordyPly: Recycling Construction Site Hoarding into valuable Plywood | $2,912.00 |
| Supa Dupa | HordyPly: Recycling Construction Site Hoarding into valuable Plywood | $20,475.00 |
| Greater Shepparton City Council | Installation of Recycling Bins at Ardmona and Murchison Resource Recovery Centres (RRCs) | $17,000.00 |
| Ararat Rural City Council | Towards the Future – Lake Bolac Resource Recovery Centre Upgrade Project | $5,000.00 |
| Ararat Rural City Council | Towards the Future – Lake Bolac Resource Recovery Centre Upgrade Project | $15,000.00 |
| Tambo Waste | Tambo Waste Materials Recycling Facility Upgrade Project | $34,000.00 |
| Tambo Waste | Tambo Waste Materials Recycling Facility Upgrade Project | $23,000.00 |
| Tambo Waste | Tambo Waste Materials Recycling Facility Upgrade Project | $13,000.00 |
| Tambo Waste | Tambo Waste Materials Recycling Facility Upgrade Project | $13,000.00 |
| Australian Paper Recovery | Mixed paper sorting to meet grade specifications and market acceptance | $120,000.00 |
| Australian Paper Recovery | Mixed paper sorting to meet grade specifications and market acceptance | $50,000.00 |
| Polymer Processors | Polymer Processors – Enhanced Plastics Processing Project | $150,000.00 |
| Polymer Processors | Polymer Processors – Enhanced Plastics Processing Project | $25,000.00 |
| Polytrade | Polytrade Campbellfield Plastics Sorting Project | $170,000.00 |
| Swinburne University of Technology | Swinburne University – Demonstration trial of plastics and glass in concrete footpath | $20,000.00 |
| Swinburne University of Technology | Swinburne University – Demonstration trial of plastics and glass in concrete footpath | $12,100.00 |
| RMIT | RMIT University – Recycled Plastic and Rubber in Municipal Concrete Infrastructure | $50,000.00 |
| RMIT | RMIT University – Recycled Plastic and Rubber in Municipal Concrete Infrastructure | $25,000.00 |
| Yarra City Council | Yarra City Council – Understanding benefits in separating glass at the kerbside | $35,000.00 |
| Yarra City Council | Yarra City Council – Understanding benefits in separating glass at the kerbside | $65,000.00 |
| Swinburne University of Technology | Swinburne – Recovered plastics and glass fines in rail track substructures | $50,000.00 |
| Swinburne University of Technology | Swinburne – Recovered plastics and glass fines in rail track substructures | $50,000.00 |
| Swinburne University of Technology | Swinburne – Recovered plastics and glass fines in rail track substructures | $50,000.00 |
| Swinburne University of Technology | Swinburne – Foamed bitumen stabilisation of pavements using glass fines and plastics | $50,000.00 |
| Swinburne University of Technology | Swinburne – Foamed bitumen stabilisation of pavements using glass fines and plastics | $50,000.00 |
| Victoria University – Footscray Campus | Victoria University – Recycled material blends for sewer and urban water infrasturcture | $50,000.00 |
| University of Melbourne | Melbourne Uni – Precast walls made from glass fines & cellulose fibres | $50,000.00 |
| Deakin University– Waurn Ponds Campus | Deakin – Catalyst assisted polyethylene (PE) recycling | $50,000.00 |
| Monash University | Monash Railway Sleeper R&D Grant Project | $50,000.00 |
| University of Melbourne | Melbourne University Lightweight Concrete R&D Grant Project | $25,000.00 |
| Australian Road Research Board | ARRB – Increasing Crumb Rubber Asphalt in Local Government Roads | $5,000.00 |
| Swinburne University of Technology | Swinburne University – Developing a VicRoads specification for municipal roads using glass, concrete and brick | $60,000.00 |
| Swinburne University of Technology | Swinburne University – Recycled Plastics in Concrete Void Former | $55,000.00 |
| Swinburne University of Technology | Swinburne University – Recycled Plastics in Concrete Void Former | $55,000.00 |
| University of Melbourne | Melbourne University – Permeable Pavements Using Recycled Aggregates | $55,000.00 |
| HATCH | HATCH – Insect Bioconversion Demonstration Project | $40,000.00 |
| RMIT University LaTrobe Street | RMIT University – LDPE and Crumb Rubber in Asphalt | $50,000.00 |
| RMIT University LaTrobe Street | RMIT University – LDPE and Crumb Rubber in Asphalt | $50,000.00 |
| RMIT University LaTrobe Street | RMIT University – Recycled Glass Technology for Cost Effective Access Covers | $35,000.00 |
| RMIT University LaTrobe Street | RMIT University – Recycled Glass Technology for Cost Effective Access Covers | $20,000.00 |
| RMIT University LaTrobe Street | RMIT University – Recycled Glass Technology for Cost Effective Access Covers | $15,000.00 |
| University of Melbourne | Melbourne University Lightweight Concrete R&D Grant Project | $20,000.00 |
| Swinburne University of Technology | Swinburne University – Developing a VicRoads specification for municipal roads using glass, concrete and brick | $16,000.00 |
| University of Melbourne | Melbourne Uni – Recycled plastic noise barrier walls | $50,000.00 |
| University of Melbourne | Melbourne Uni – Recycled plastic noise barrier walls | $50,000.00 |
| Australian Road Research Board | ARRB – Recycled glass in asphalt for rehabilitation work on Brimbank City Council roads | $50,000.00 |
| Today Design | Energy Web Tool Development | $29,500.00 |
| Today Design | Energy Web Tool Development | $29,679.85 |
| Today Design | Energy Web Tool Development | $5,358.00 |
| Indigo Power | Yackandandah Solar Battery Conditional Grant | $100,000.00 |
| Western Water | Western Water W2E Infrastructure Project | $270,550.00 |
| Norwood Technologies Pty Ltd | Norwood Bioenergy Infrastructure Funding | $5,000.00 |
| Norwood Technologies Pty Ltd | Norwood Bioenergy Infrastructure Funding | $45,000.00 |
| Delorean Energy Pty Ltd | Delorean Bioenergy Infrastructure Funding | $5,000.00 |
| Delorean Energy Pty Ltd | Delorean Bioenergy Infrastructure Funding | $45,000.00 |
| Mount Alexander Bioenergy | Mount Alexander Bioenergy Infrastructure Grant | $5,000.00 |
| SMART Recycling | SMART Bioenergy Infrastructure Fund | $5,000.00 |
| Grampians Central West Waste and Resource Recovery Group – Head Office | GCWWRRG Regional Litter Plan | $7,500.00 |
| Goulburn Valley Waste and Resource Recovery Group (GVWRRG) | GVWRRG – Joint Regional Litter Plan | $15,000.00 |
| Goulburn Valley Waste and Resource Recovery Group (GVWRRG) | GVWRRG – Joint Regional Litter Plan | $15,000.00 |
| Barwon South West Waste and Resource Recovery Group (BSWWRRG) | BSWWRRG Regional Litter Plan | $7,500.00 |
| Barwon South West Waste and Resource Recovery Group | Barwon South West Community Led Litter Source Reduction | $17,416.00 |
| Metropolitan Waste and Resource Recovery Group (MWRRG) | MWRRG Regional Litter Plan | $7,500.00 |
| Department of Health & Human Services (DHHS) – Head Office | Waste Education Officer in Healthcare | $28,082.19 |
| SJD Marketing Pty Ltd | Zero Net Carbon Homes Contribution Agreement – SJD Marketing Pty Ltd | $4,545.45 |
| SJD Marketing Pty Ltd | Zero Net Carbon Homes Contribution Agreement – SJD Marketing Pty Ltd | $87,272.75 |
| Metricon Homes Pty Ltd | Zero Net Carbon Homes Contribution Agreement | $4,253.77 |
| Best Environments | Energy Smart Housing Manual – Finalisation | $6,600.00 |
| Efficiency Matrix | ABV Testing of 30 SJD Homes | $1,250.00 |

# Appendix 5: Attestation for compliance with Ministerial Standing Direction

Sustainability Victoria Financial Management Compliance Attestation Statement

I, Vicky Darling, on behalf of the Board, certify that Sustainability Victoria has complied with the applicable Standing Directions of the Minister for Finance under the *Financial Management Act* *1994* and Instructions.

Vicky Darling

Chairperson, Sustainability Victoria

12 November 2020

# Appendix 6: Acronyms

| Acronym  | Description |
| --- | --- |
| AAS | Australian Accounting Standards |
| AAE | Annualised employee equivalent |
| AASB | Australian Accounting Standards Board |
| ABBA | Australian Biomass for Bioenergy Assessment |
| ABN | Australian Business Number |
| ACN | Australian Company Number |
| ARRB | Australian Road Research Board |
| AUD | Australian Dollars |
| BAU | Business as Usual |
| Capex | Capital Expenditure |
| CE | Circular Economy |
| CEO | Chief Executive Officer |
| CSIRO | Commonwealth Science and Industrial Research Organisation |
| DELWP | Department of Environment, Land, Water and Planning |
| DTF | Department of Treasury and Finance |
| EMS | Environmental Management System |
| EPA | Environment Protection Authority Victoria |
| FOGO | Food Organics and Garden Organics |
| FOI | Freedom of Information |
| FRD | Financial Reporting Direction |
| FT | Full-time |
| FTE | Full-time equivalent |
| FY | Financial Year |
| GHG | Greenhouse gases |
| GST | Goods and Service tax |
| HS&W | Health, Safety and Welfare |
| IBAC | Independent Broad-Based Anti-Corruption Commission |
| ICT | Information and Communications Technology |
| IT | Information Technology |
| LFHW | Love Food Hate Waste |
| NABERS | National Australian Built Environment Rating System |
| NGO | Non-Government Organisation |
| OH&S | Occupational Health and Safety |
| Opex | Operating Expenditure |
| OTLP | Office tenant light and power |
| OVIC | Office of the Victorian Information Commissioner |
| MPSG | Major Project Skills Guarantee |
| PID | Public Interest Disclosure |
| PV | Photovoltaic |
| PVC | Polyvinyl Chloride |
| RD&D | Research Development & Demonstration  |
| RISP | Recycling Industry Strategic Plan |
| RRIF | Resource Recovery Infrastructure Fund |
| SME | Small to Medium Enterprise |
| SV | Sustainability Victoria |
| SWRRIP | Statewide Resource and Recovery Infrastructure Plan |
| THC | Total Head Count |
| VIPP | Victorian Industry Participation Policy |
| VPS | Victorian Public Sector |
| VPSC | Victoria Public Sector Commission |
| WRRG | Waste Resource Recovery Group |
| ZNC | Zero Net Carbon |